September 2020

# KENT Terms and Conditions of Employment Scheme

Working at Kent County Council



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## Introduction

Your contribution and performance is important to the success of the Council and is recognised and valued by Members and the Corporate Management Team. We want you to enjoy working here, to feel valued and supported by your manager and KCC as an organisation and to feel motivated to provide the best service you can for the people of Kent.

Our People Strategy sets out our intentions to make the most of our staff and their talents. We need to ensure that we have a skilled and motivated workforce which is flexible and innovative and works with our communities and partners to deliver services and find solutions where necessary. The next few years and beyond will continue to be exciting, challenging and changing, we will need to make tough decisions, reprioritise services, consider all service delivery models and ensure effectiveness. Our collective workforce is central to our success and is fundamental to developing an organisation that is transformed and fit for the future.

The customer is at the heart of our service delivery and our focus will be on delivering the outcomes set out in the Council's Strategic Statement. Staff awareness and engagement in the delivery of these aspirations is critical to our success as an organisation and therefore it is the employee that is at the heart of our People Strategy. The People Strategy can be found on KNet.

The following document (the Kent Scheme) sets out our terms and conditions of employment, which are regularly reviewed in line with employment legislation and to ensure they are responsive to KCC's business needs and the needs of our staff. Additional guidance and procedures for staff and managers can be found on KNet, or on KELSI for staff working in schools.

KCC may alter or cancel all or any part of this Scheme to reflect the changing needs of the business and comply with any required legal changes. Any change or suspension to the scheme will be implemented without affecting any rights or liabilities accrued prior to the date of the change.

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## A. Recruitment and Selection

This section outlines the minimum standards relating to Recruitment and Selection and describes KCC's approach to stages within the process.

#### **1. General Standards**

Recruitment and selection is based on merit and the selection criteria will be clearly relevant to the job and free from bias.

The principles of recruitment and selection apply equally to all posts including promotion, secondments, temporary, casual and fixed term appointments, unless flexible deployment applies. For further information on flexible deployment, see KNet.

KCC's Equality and Diversity Policy Statement underpins the Recruitment and Selection processes; including a positive commitment to recruit a workforce which reflects the diverse community of Kent.

The following are shortlisted for interview if they meet the minimum criteria for the job:

- all disabled candidates
- all redeployees
- all Kent Graduate Programme candidates
- all apprentices.
- Kent Care Leavers

#### 2. Terms, Conditions & Practice

#### A. Redeployment

If you are under notice of redundancy, assistance will be provided to you in seeking alternative work. As part of this assistance, you will be given redeployee status. As a redeployee, if you meet the identified minimum criteria for a vacancy you will be guaranteed an interview. However, redeployee status does not give you any additional consideration during the selection process and, in accordance with normal practice, appointments will be made on merit – as assessed through an interview and any other selection methods which are used. In exceptional circumstances, i.e. the closure of a service/unit, the Head of Service can give consideration to redeployee status being granted ahead of notice being issued. If you become a redeployee for health reason within the meaning of the Equality Act 2010 you will also receive the same assistance in seeking alternative work.

For further information see Chapter I, Redundancy.

#### B. Relatives of Members or Officers of the Authority

You must disclose if you are related to a Member or Senior Officer of KCC when making an application.

#### C. Canvassing of Members

You must not seek the support of KCC Members, directly or indirectly, in connection with any appointment in the Council, as you will be disqualified from the recruitment process. This does not, however, prevent a Member from giving a written reference for submission with an application for appointment.

#### D. Re-Engagement of Ex-Employees

If you leave KCC with a redundancy, early retirement or other type of severance package, re – engagement will generally only be considered where there are exceptional circumstances.

For further information, see the '**Re – engagement of ex – employees guidance for managers and justification form'** on Knet.

#### E. Bribery Act 2010

You must not request, accept or receive a bribe or improper inducement during the recruitment and selection process. If you do, this will be investigated and could, if the case is found, lead to dismissal and/or criminal prosecution in accordance with the Bribery Act 2010. For further information, see the **Bribery Act** on KNet.

## **B. Rewards and Benefits**

This section describes KCC's current rewards and benefits.

#### 1. General Standards

Any annual pay award is determined through the pay bargaining consultation process and awarded on 1 April each year.

Your pay is determined by the evaluated grade of the post and progression through the grade is subject to performance assessment.

Details of staff pay and benefits can be found on KNet under Employee Package.

You will receive a mileage allowance for official business mileage at casual user rate (**see KNet under Travel and Expenses for current rates**).

Enhancements for working out of hours are only paid in exceptional circumstances where business cases have been agreed, taking into account specific directorate requirements.

#### 2. Salary

#### A. Salary Structure

Pay may increase each year by an annual pay award, which is determined locally by KCC for Kent Scheme staff and nationally for staff on other terms & conditions. For the current Kent Scheme salary structure see the **Kent Scheme Salary Scales** on KNet.

#### **B. Starting Salary**

People who are new to the organisation must be appointed to the minimum of the grade unless there are exceptional circumstances to appoint higher. Appointments above the grade minimum must be based on a robust business case in relation to the level of knowledge, skills and experience offered by the candidate and consideration must be given to the level of salaries of existing staff to prevent pay inequality. Individuals who are promoted should also be appointed to the minimum of the new grade however their pay increase should equate to at least 2.5% above their current salary.

In the case of appointment to posts above KR15 the salary must be approved by the relevant Corporate Director and Corporate Director of People and Communications

#### C. Salaries for Part-Time Staff

Salaries are calculated on a standard full time working week of 37 hours. If you work parttime, e.g. term time only or less than 37 hours per week, you will be paid at the appropriate grade for the job and your salary will be paid pro rata in line with your contractual hours, e.g. if you are contracted to work 18.5 hours a week you will receive half of the relevant full time salary.

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#### D. Payment of Salary

#### 1. Payment Method

Your salary will be paid directly into a bank or building society account.

#### 2. Payment Dates

Your salary will be paid into your account on the 25<sup>th</sup> of each month or on the nearest working day in advance of the 25<sup>th</sup>. Actual pay dates can be found on KNet. Your salary payment reflects a complete month's pay (i.e. up to and including the last day of the month) although it is paid by the 25<sup>th</sup>.

In the event of a major system failure, payment may be delayed by up to 5 working days.

#### 3. Apportionment of Salaries

Annual salaries are apportioned as follows:

Over a year	Part month – people who start and leave part way through a month	
For each calendar month you will	Your monthly salary will be divided by the	
receive one-twelfth of your annual	number of days in that month and you will be	
salary regardless of the number of	paid for the number of days you have worked	
days in the month	in that month.	

The hourly rate calculation is:

```
Annual salary \div 365 x 7 = weekly salary
```

```
Weekly salary ÷ normal hours per week = hourly rate
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If you leave to work for another local authority, KCC will pay salary for any Saturday and/or Sunday and Public Holiday(s) that immediately follow the last day of work.

#### E. Salary Advances

The relevant Corporate Director may agree a salary advance in exceptional circumstances and this should not exceed the net amount earned at the point it is made.

#### F. Overpayments

Any salary overpayments will be recovered by KCC. More information can be found in the **Overpayments Procedure** on KNet.

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## **B. Rewards and Benefits**

This section describes KCC's current rewards and benefits.

#### G. Pay Progression

#### 1. Pay

#### Pay Progression

Your pay is determined by the evaluated grade of your post. Progression through the grade will be determined by the outcome of your Total Contribution Pay (TCP) assessment and based on the percentage increase agreed for each assessment rating for that year.

Pay scales are also likely to be adjusted annually and this will affect the salary for people at the top and bottom of their grade.

If you are at the top of your pay grade you will have the opportunity to receive a one-off payment (known as Lump Sum payment– pro-rata if part-time or on a permanent relief contract, based on your FTE) that is consistent with the percentage increases paid to staff not yet at the top of their grade.

For more information please see the **Managing well through conversations guide and TCP rules** on KNet.

#### 2. Additional Temporary Pay

Your pay may increase if you are acting up or undertaking duties of a higher graded post on a temporary basis. The actual salary will take account of the duties being undertaken.

#### 3. Regrading

If your post is re-evaluated, salary changes as a result of the regrading will take effect from the beginning of the month in which the evaluation took place and will be based on the bottom of the new grade, or 2.5% increase on your current salary, whichever is greater, unless exceptional circumstances exist to justify an alternative approach (see KNet for information on **Job Evaluation**).

#### H. Deductions from Pay

#### 1. Voluntary Contributions

You can arrange for voluntary contributions to be deducted from your pay. More information can be found in the **Pay, Benefits and Expenses – Voluntary Contributions** on KNet.

#### 2. Industrial Action

If you participate in industrial action you will be acting in breach of your contract of employment. In such cases KCC will make a deduction from your salary in respect of the period of industrial action. Deductions from salary will be made on the basis of a fifth of a week's pay for each day you are on strike.

Local Government Pension Scheme members can choose to pay contributions so that the service can count for pension purposes. The contribution rate is 16% of pensionable pay for each day you are on strike. No employer's contributions are payable. An election to pay contributions for the strike period must generally be made within 30 days of the end of the pay period in which the strike action finally ended.

#### 3. Reward and Benefit

#### A. Job Evaluation

Posts paid on Kent Scheme are graded via a job evaluation process. For more information, see the **Job Evaluation section** on KNet.

#### **B.** Relocation Assistance Scheme

Relocation assistance may be offered to help new employees with the cost of moving home to take up a position with KCC. Relocation must be approved and is usually restricted to employees taking up a key position or one which is hard to recruit to. See **Relocation Assistance Scheme** on KNet for more details and eligibility criteria.

#### C. Recognition Awards

On management recommendation you may receive additional reward and recognition for exceptional performance. Full details of the **Cash and Non-Cash Awards scheme** can be found on KNet.

#### D. Buying Annual Leave

To support you in achieving a healthy balance between your work and personal life, KCC offers a facility to buy additional annual leave. For more information see the **Buying Annual Leave Policy** on KNet.

#### E. Flexible Working

KCC offers a range of flexible working patterns. More information can be found in the Work Smart Policy on KNet.

See KNet for **Work Smart Policy** and more information under **Doing Things Differently** and New Ways of Working.

#### F. Staff Benefits

KCC offers all employees access to <u>www.KentRewards.com</u> where further details of your benefits package can be found.

To help you make the most of your money KCC promotes a range of tax efficient benefits. More information about these can be found on KNet or www.KentRewards.com

#### 4. Travel Allowances

#### A. Car User Status

#### 1. Casual Car Mileage

This is the standard reimbursement for individuals using their own car for business purposes.

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#### 2. Essential and Lease Car Criteria

The essential user status has now been withdrawn. The casual user rate is now the standard reimbursement for all. Some employees may retain equivalent reimbursement to essential user as part of no detriment arrangements agreed by KCC. **Further information can be found on KNet.** 

#### B. Mileage Allowances

You will receive a mileage allowance for official business mileage. Current mileage rates can be found on KNet.

Motorcycle and Cycle Allowances:

If you use a motorcycle and would otherwise be entitled to a car travelling allowance you will be paid a motorcycle allowance for business mileage, if authorised by your line manager.

An allowance is payable if you use a bicycle on duty, provided your line manager agrees that it is an effective and efficient use of KCC resources.

#### C. Car Loan Schemes

The Car Loan Scheme is currently under review as KCC needs to ensure that the arrangement is still appropriate and offers a suitable benefit to staff.

#### D. Vehicle Insurance

If you use your own vehicle for business travel you must ensure that your insurance policy specifically provides cover for business use.

If you use your own vehicle on KCC business you must produce, when asked, your certificate of motor insurance for inspection to ensure that the requirements set out above have been met.

#### E. Claiming Travel Expenses

When submitting a claim for travel expenses you will be confirming that you hold a valid full driving licence, you have car insurance covering business use and your car is in a roadworthy condition. Any change in your circumstances (for example if you lose your driving licence) must be reported to your line manager before travelling on KCC business.

For information on claiming travel expenses see Travel Allowances on KNet.

For more information on the tax position see Travel and Subsistence Guidance document on KNet.

#### F. Car Parking Charges

Car parking fees can only be claimed where there are no reasonable alternative means of parking.

Car parking fees are not paid when parking at your normal workplace.

More information can be found in Travel Allowances on KNet.

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#### G. Use of Public Transport

You are encouraged to use public transport for work related journeys where practical for which you will be reimbursed standard class train or bus fare.

#### H. Travelling Expenses to and from work

Payment is not made in respect of travelling expenses to and from your normal place of work. In exceptional cases Heads of Service/Support Units can agree the payment of travelling expenses to and from work including, where necessary, taxi fares. (The expenses reimbursed are taxable.)

#### I. Meal and Overnight Accommodation Expenses

Meal expenses are only payable (i.e. breakfast, lunch or evening meal) in exceptional circumstances and expenses cannot be claimed where a suitable meal is provided, has already been reimbursed, or where no additional expenditure has been incurred (e.g. you would have been expected to provide your own lunch in normal circumstances).

If you are required to stay away from your home overnight you will be reimbursed reasonable and actual hotel expenses. As a guide, claims should not normally exceed those outlined in the **Schedule of Allowances document** on KNet.

#### J. New Workbase (Reorganisation) & Travelling Allowance

If your normal workplace is changed by circumstances beyond your control, the New Workbase (Reorganisation) & Travelling Allowance scheme may apply. For more information see **New Workbase (Reorganisation) & Travelling Allowance** on KNet.

#### K. Reimbursement of Travel Costs for Staff on Secondment

You may be entitled to reimbursement of your travel costs if you are on secondment to a post in a different location.

#### L. Car Radio Transmitters

Where a radio transmitter is required in your own vehicle to effectively fulfil the duties of your role, KCC will make a payment to compensate for inconvenience and/or damage to your vehicle due to the installation. This payment is made providing a new installation was not made less than 3 years previously.

#### 5. Allowances

For more information about allowances, such as overtime, see the **Allowances and Other Additional Payments** document on KNet. For the current allowance rates see the Schedule of Allowances on KNet.

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## **C. Contracts of Employment**

#### 1. General Standards

The majority of KCC staff have Kent Scheme contracts, although there are a number of staff who have different terms and conditions which include nationally and locally negotiated elements.

The content of Kent Scheme employment contracts incorporates statutory requirements and locally recognised Kent Scheme terms and conditions; some contracts may also include directorate specific terms and conditions.

To comply with the Employment Rights Act 1996 written particulars of terms of employment will be given to each employee within two months from the date they started employment. This applies to all employees who work under a contract of employment which lasts for at least one month.

#### 2. The Contract of Employment

#### A. Politically Restricted Posts

If you regularly advise Members, or are in a position where your political neutrality at work is essential, your post is politically restricted under the Local Government and Housing Act. This means that you are disqualified from becoming or remaining a Member of a local authority (not including town, parish or community councils) during the period of your employment. If you are employed in a politically restricted post you are subject to Local Government Officers' Regulations which place restrictions on you performing public political activities. Further details are set out in Appendix 1.

#### B. Staff Who Wish to Stand as a Member of a Local Authority

The Local Government Officers' Regulations prevent anyone being both an employee and a Member of KCC.

#### C. Probation

All new entrants to KCC, including those with previous continuous service in Local Government elsewhere, are subject to a probation period of six months. If performance is unsatisfactory during the probationary period it may be extended, or your contract terminated, without recourse to KCC's Disciplinary or Performance & Capability Procedures.

At the end of the probationary period, subject to a satisfactory report made by your line manager, your substantive appointment will be confirmed in writing.

Employees transferring within KCC are not subject to a probation period.

#### D. Previous Service in Local Government and Related Employment

#### **Modification Order**

Previous continuous service is recognised for any employer to which the Modification Order\* applies in relation to the following benefits:

- Contractual periods of notice
- Annual Leave
- Sickness Payments
- Contractual Maternity Leave and Pay
- Contractual Paternity Leave and Pay
- Contractual Adoption Leave and Pay
- Contractual Shared Parental Leave

Appendix 2 contains further information on how the Modification Order applies to redundancy payments.

\* Redundancy Payments (Continuity of Employment in Local Government etc) (Modification) Order 1999.

#### **Associated Employers**

In relation to employees who are entering employment with KCC from an associated employer, as defined in the Employment Relations Act 1996, continuous service will be recognised in relation to the following benefits:

- Annual leave
- Contractual Maternity Leave and Pay
- Contractual Paternity Leave and Pay
- Contractual Adoption Leave and Pay
- Contractual Shared Parental Leave
- Contractual Redundancy Payments
- Right to request flexible working
- Right not to be unfairly dismissed

#### E. Breaks in Service

Providing a KCC contract of employment remains in place during a break of less than one week, continuous service is preserved. If you are absent from work for more than a week continuity can only be preserved in the following circumstances:

- temporary cessation of work
- by arrangement or custom, service is regarded as continuous for any purpose
- due to incapability as a consequence of sickness or injury
- wholly or partly because of pregnancy or birth of a child.

#### F. Local Government Pension Scheme

KCC employees under the age of 75 are entitled to join the Local Government Pension Scheme and will be automatically enrolled at the start of employment. If their contract is for less than 3 months duration or casual then they will need to opt into the scheme. Teachers and those on NHS terms and conditions have their own pension scheme.

See the **Your Pension** screen on KNet and **Chapter L: Leaving the Organisation** for more details.

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#### The Local Government Officers (Political Restrictions) Regulations 1990

#### **Restrictions on members becoming officers**

A local authority cannot appoint, as an employee in any capacity, any councillor who is currently a member of that authority or who has been a member in the previous 12 months (s.116 LGA 1972).

#### **Restrictions on officers becoming members**

An authority's employee will be disqualified from being elected or holding office as a member of that local authority (s.80 LGA 1972). This principle also applies more widely to employment with certain bodies over which the authority has influence. Therefore, under s.80, an individual is also disqualified from standing or holding office with that specific authority if he holds any paid office or employment with a local or joint authority on which the authority is represented, or is employed by a company which is under the control of the local authority.

#### Politically Restricted Posts (PoRPs)

The main provisions regarding PoRPs are set out in Part 1 of the Local Government and Housing Act 1989. Further details are set out in the Local Government (Political Restrictions Posts) Regulations 1990.

The effect of including a local authority employee on the list of PoRPs is to prevent that individual from having any active political role either in or outside the workplace. Politically restricted employees will automatically be disqualified from standing for or holding elected office, and these restrictions are incorporated as terms of the employee's contract of employment under s.3 LGO(PR)R 1990. PoRPs are debarred from standing for office as; Local Councilors, MPs, MEPs, Members of the Welsh Assembly or Members of the Scottish Parliament.

They are also restricted from;

- canvassing on behalf of a political party of a person who is or seeks to be a candidate
- speaking to the public at large or publishing any written or artistic work that could give the impression that they are advocating support for a political party.

Each local authority must draw up and regularly update a list of those posts which are politically restricted. KCC's is held by Democratic Services.

PoRPs fall into two broad categories:

Specified Posts:

- the Head of the Paid Service
- the statutory chief officers (including the director of children's services and director adult social services)

- non-statutory chief officers
- deputy chief officers
- the monitoring officer
- the chief finance officer
- officers exercising delegated powers, i.e. persons whose posts are for the time being specified by the authority in a list maintained in accordance with s 100G(2) of the LGA
- assistants to political groups

All these post holders are politically restricted without rights of appeal for exemption to the local authority's standards committee.

'Sensitive' posts:

A sensitive post is one which meets one or both of the following duties-related criteria;

- giving advice on a regular basis to the authority itself, to any committee or subcommittee or the authority or to any joint committee on which the authority are represented; or where the authority are operating executive arrangements, to the executive of the authority; to any committee of that executive; or to any member of that executive who is also a member of the authority
- speaking on behalf of the authority on a regular basis to journalists or broadcasters.

These postholders can appeal to the local standards committee to be exempted from the list, on the grounds that the authority has wrongly applied the criteria.

Teachers, head teachers and lecturers are all exempt from political restrictions under s2(10) LGHA, and will not be regarded as holding 'PoRPs' whatever their role or remuneration level.

#### Human rights and politically restricted posts

The European Court of Human Rights has held that the political restrictions do not breach Article 10 (the right to freedom of expression) or Article 11 (the right to freedom of association) of the Convention rights, as the public has a right to expect that those holding higher level local government office are politically impartial.

#### **Political Assistants**

Under s.9 LGHA 1989, a local authority may appoint up to three assistants for political groups, subject to stringent conditions and safeguards. See Local Government (Assistants for Political Groups) (Remuneration) Order 1995.

#### Statutes

Local Government Act 1972

- Local Government and Housing Act 1989, as amended by the Local Government and Public Involvement in Health Act 2007 and the Local Democracy, Economic Development and Construction Act 2009
- Local Government (Assistants for Political Groups) (Remuneration) Order 1995
- The Local Government (Politically Restricted Posts) Regulations 1990
- Local Authorities (Executive and Alternative Arrangements) (Modification of Enactments and Other Provisions)(England) Order 2001.

## **Appendix 2**

## Redundancy Payments (Continuity of Employment in Local Government, etc.) (Modification) Order 1999

#### General guidance on the use of the Order

The main purpose of the Modification Order is to recognise local government service for redundancy calculations.

Under the Employment Rights Act 1996, an employee can count employment with an "associated employer" towards their service requirement in the calculation of a redundancy payment. Local government organisations are not "associated employers" under the definition of the Act and the purpose of the Order is to make them so for redundancy calculations.

This means that where an employee has previous continuous service with another employer listed on the Modification Order they will be able to count it in the calculation of their redundancy payment.

The usual rules of continuity will apply, so that if there is a break of more than a week (running from Sunday to Saturday) between two contracts continuity will be broken (except where there is a redundancy and a new job is taken up within 4 weeks).

KCC will also count previous continuous service with another employer listed on the Modification Order in the calculation of entitlement to certain contractual provisions, e.g. periods of notice, annual leave, sick pay scheme and maternity benefits. (See Section C, paragraph D for details). However, this service is not counted for any other rights e.g. the employee will still have to complete 2 years' service to claim unfair dismissal.

Where a job offer is made by an employer listed on the Modification Order If an employee who is under notice of redundancy receives an offer of a job from another employer covered by the Order before the termination of their employment, and takes it up within 4 weeks of the end of the old employment, there will be no dismissal for redundancy purposes.

If you have been issued with notice of redundancy and have been offered a job by an employer on the Modification Order list, and intend to take it up within 4 weeks of finishing your current job, you must inform your manager and Human Resources.

Where an employee takes on a new job with a Modification Order employer in these circumstances, the provisions relating to a trial period will apply. Therefore, if the employee decides not to continue with the job during the first 4 weeks s/he will be able to terminate the contract and receive a redundancy payment from the old employer.

#### Employers on the List

Many employers are specifically named on the Modification Order. However, there are several generic categories which refer to statutes and this can cause confusion. It is impossible to create a list of every employer covered by the Order by individual name as this would include several thousand organisations.

It is useful to remember that the idea of the Order is to include organisations in the local government "family". Therefore, non-local authority bodies on the Order are generally those that have been funded wholly or partly by a local authority or provide a service that used to be entirely provided by an authority.

Guidance on the areas which generally cause most problems is given below.

#### Police officers and support staff

Police officers are not covered by the Order because they are servants of the crown and therefore not employees.

Until recently, support staff in the Metropolitan police were not covered by the Order, because they were employed by the Secretary of State. However, the Metropolitan Police Authority was placed on the Order after the Greater London Authority took over its control. Therefore, all employment as a member of support staff in a police authority is now covered.

#### Housing

Housing Associations are not on the Order but Housing Action Trusts are. Where authorities have transferred their housing stock to a Length Management Organisation (ALM) it is the Business, Innovation & Skills (BIS) advice that such an organisation is covered under 6 of Schedule 1.

#### Universities

The basic rule is that universities which used to be polytechnics are included whereas those that were always universities are not e.g. Leeds Metropolitan University (formerly Leeds Polytechnic) is covered but Leeds University is not.

#### Further education colleges

Colleges which are funded by the local authority before 1992 are included whereas those which have always been independent are not.

#### **Civil Service**

Central government bodies are not included.

#### Audit Commission

The Audit Commission is not on the Order.

#### NHS

NHS bodies are not included, except for Care Trusts set up under s.45 of the Health and Social Care Act 2001. Care Trusts are different from Primary Care Trusts which are not included.

It is also worth noting that NHS service can be counted for the purposes of working out an enhanced (not statutory) redundancy payment under the Local Government (Early Termination of Employment) (Discretionary Compensation) (England and Wales) Regulations 2000. This may be why it is sometimes thought that service with the NHS counts for the purpose of the Modification Order.

#### Water Authorities

Service with a water authority does not count towards continuous service.

#### **Town Councils**

The category of parish councils also covers town councils. This is because a town council is simply a parish council that has resolved to have the status of a town.

#### **Geographical locations**

Generally speaking, English, Scottish and Welsh councils (including the Council of the Isles of Scilly) are covered but Northern Ireland, the Channel Islands and the Isle of Man are not.

#### **Training and Enterprise Councils (TECS)**

TECS are not on the Order.

#### What to do to find out whether an employer is covered by the list

If an employer is not specifically named on the list and it is unclear whether it fits into one of the generic categories, the first thing to do is to contact the employer direct. If it is still not clear then the Local Government Employers or South East Employers' can be contacted.

#### Employers covered by the Order

For a list of employers covered by the Order see:

https://www.local.gov.uk/

## **Appendix 3**

#### The Local Government Pension Scheme (Administration) Regulations 2013 – KCC Discretions

This policy statement clarifies the Authority's position on the discretions it can exercise in accordance with the LGPS 2014 regulations and guidance on how they apply to different retirement options.

The policy statement applies to all members of staff who are eligible to be members of the LGPS, as defined in the regulations i.e. employees with a contract of employment of over 3 month's duration and who are under 75 years of age and are contractually enrolled at the start of employment. Those with contracts of less than 3 months, including casuals, can join but need to elect to do so.

Employees who are members of the pension scheme are only entitled to receive pension benefits if they have 2 years or more service. Under LGPS 2014 Regulation 18, if an employee leaves within 2 years of the start of their employment their contributions can be repaid or transferred to another scheme, unless there is some fraudulent offence or misconduct in connection with the employment.

#### **Principles**

The Authority will treat any individual retirement case and decisions on its merits.

Decisions relating to retirement will be made taking into account the business case and business implications, the financial implications, employment law consideration, the regulations and the legality of each case. It may also take into account long term savings, affordability, skills and skills retention and impact on service delivery.

The definition of business efficiency shall include, but not be limited to financial savings and/or quality improvements judged on a case by case basis.

Each decision will be made free from discrimination on the grounds of any protected characterising – age, disability, gender reassignment, marriage or civil partnership, pregnancy & maternity, race, religion and belief, sex, sexual orientation or any other personal criteria.

The Authority's decisions relating to retirement and the release of pension benefits will be in line with the current pension regulations. These regulations may be updated from time to time and the Authority will default to the regulations if the policy is not explicit on any current or future regulation.

Decisions relating to the release of deferred benefits to former employees will refer to the relevant pension policies applicable at the time of their employment. In such cases, the decision as to the release of deferred benefits will be on a case by case basis and will take into account the criteria detailed in these principles. Guidance may be sought from the pension administrators as required.

Compassionate grounds are defined in the Blue Book (Terms & Conditions of Employment) as: circumstances must be exceptional and would not reasonably be expected to prevail i.e. the occurrence of a disaster or accident etc. Financial hardship alone would not normally be deemed sufficient.

#### Discretions

Within the regulations there are a number of discretionary statements that require the Authority to explicitly state their position. The discretions detailed below relate to the current LGPS 2014 regulations and guidance. They also reflect discretions approved by the Authority for the previous pension scheme policies.

#### Regulation 9 (1) & (3) - Contributions

KCC will apply the nationally determined employee contribution rates and bands. These are subject to change and may be varied.

KCC will pay the rate of contributions determined in the regulations for employees whose pay is reduced through ill health or during authorised unpaid leave, including child related leave.

KCC will determine the appropriate contribution band for an employee by using the pensionable pay received on 1 April each year and up to every 3 months thereafter.

Variable time employees will have their initial contribution rate at 1 April 2014 set at 5.5% with a reassessment up to every 3 months thereafter.

KCC will notify employees of their individual contribution rates in their April payslips each year and thereafter when any changes are made. Details of the contribution rates, bands and appeal process will be made available Kent Scheme Newsletter each April and on KNet.

## Regulation 16 (2)e and (4)d – Shared Cost Additional Pension Contributions (SCAPC)

KCC will not operate a SCAPC where an employee wishes to purchase extra annual pension (up to the limit defined in the regulations).

The above does not apply where a scheme member has had a period of child related leave or authorised unpaid leave and elects, within 30 days of return to work, to pay a SCAPC to cover the amount of pension 'lost' during the period of absence, KCC will contribute 2/3rds of the cost. If an election is made after the 30 day time limit the full costs will be met by the employee.

Where it is not possible to provide the employee with the information they need to make their election within the 30 day deadline, KCC will extend the limit. However, the scheme member must contact KCC to request this information within 30 days of returning to work and respond within 30 days of the information being provided.

## TP Regulations 1(1)(c) of Schedule 2 – whether to allow the rule of 85 to be 'switched on' for members age 55-59

It is not KCC's general policy to make use of the discretion to 'switch back on' the 85 year rule protections unless there are clear financial or operational advantages to KCC. Each case will be considered on its merits by the relevant Corporate Director and the Corporate Director of People and Communications.

#### Regulation 17 (1) – Shared Cost Additional Voluntary Contributions (SCAVC)

The Council will pay SCAVC contributions where an employee has elected to pay AVCs by salary sacrifice. The amount of these employer SCAVC contributions will not exceed the amount of salary sacrificed by the employee. This is a Council discretion which is subject to the employee meeting the conditions for the acceptance into the salary sacrifice shared cost AVC scheme and may be withdrawn or changed at any time'.

## Regulation 21(5) – in determining Assumed Pensionable Pay whether a lump sum payment made in the previous 12 months is a 'regular lump sum'

KCC will maintain a list which details what KCC considers being a regular lump sum payment made to our employees to be used in the calculation of the Assumed Pensionable Pay.

#### Regulation 22 (7)(b) & (8)(b) - Aggregation of Benefits

Employees who have previous LGPS pension benefits in England and Wales will automatically have these aggregated with their new LGPS employment unless they elect within 12 months of commencing membership of the LGPS in the new employment to retain separate benefits. KCC has the discretion to extend this period beyond 12 months and each case will be considered on its own merits.

#### Regulation 30(6) & 30(8) – Flexible Retirement

It is KCC's policy to provide consent to consider flexible retirement requests only where there are clear financial or operational advantages to KCC.

If consent has been given under Regulation 30(6) it is not KCC's general policy to waive any actuarial reduction unless there are exceptional circumstances.

Each case will be considered on its merits by the relevant Corporate Director and the Corporate Director of People and Communications.

#### **Regulation 30(8) – Waiving of Actuarial Reductions**

It is not KCC's general policy to waive any actuarial reductions applied to benefits paid early or where a scheme member has previously been awarded a deferred benefit. Each case will be considered on its merits by the relevant Corporate Director and the Corporate Director of People and Communications.

Where flexible retirement has been agreed under Regulation 30(6) and the benefits payable to the scheme member are to be actuarially reduced, the employer can choose to waive that reduction.

A deferred member from age 55 can request payment of their deferred benefit before their normal pension age. Whether employers consent is required is dependent on the date that the member left.

It is not KCC's general policy to waive any reduction to these requests but each case will be considered on its merits by the relevant Corporate Director and the Corporate Director of People and Communications.

#### **Regulation 31 – Award of Additional Pension**

KCC has the discretion to award additional pension (up to the additional pension limit defined in the regulations) to an active member or within 6 months of leaving the scheme. April 2020

to a scheme member who was who are dismissed on grounds of redundancy or business efficiency.

KCC will only exercise this discretion in exceptional circumstances and only at the discretion of the relevant Corporate Director and the Corporate Director of People and Communications.

#### Regulation 100(6)

If an employee wishes to transfer any pension benefits they have built up in other schemes to the Local Government Pension Scheme, the election to do so must be made within 12 months of starting a new period of membership. This time limit may be extended if the employee can demonstrate exceptional circumstances so as to justify this.

NB: Under Regulation 60(1) of the Local Government Pension Scheme Regulations 2013, it is compulsory for all employers to make a policy decision under Regulation 16, 30(8) and 31 and Paragraph 2(2) of Schedule 2 to the LGPS (Transitional Provisions, Savings and amendments) Regulations 2014.

Under Regulation 60(2) a copy of the policies must be sent to the Pensions Section by 30<sup>th</sup> June 2014 and be publishable to their scheme members on request.

Under Regulation 60(3) employers must keep the policies under review and make any appropriate changes.

Under Regulation 60(4) any amendments to these policies must be made available to the Pensions Section and to scheme members within a month of the date of change.

## **D. Fairness at Work**

KCC is committed to promoting equality, valuing diversity, combating unfair treatment, and taking action to ensure staff reach their full potential. Further details can be found in KCC's Equality & Diversity Policy Statement which is available on KNet.

#### 1. General Standards

You are expected to meet your responsibilities in relation to the Council's Equality & Diversity Policy, understand KCC's equality objectives and work expectations including standards of behaviour.

#### 2. Resolution Policy (January 2015)

#### A. Introduction

KCC is committed to providing a working environment where all individuals are treated with fairness, dignity and respect. A positive working environment is beneficial to employee wellbeing and engagement which can influence performance, retention and result in the decrease in certain types of absences.

Within workplaces it is normal for there to be some disagreement, conflict or dispute. In many cases these matters can be successfully and speedily resolved by managers as part of their day to day responsibilities.

This policy and the associated procedure set out KCC's approach to achieving lasting solutions to issue(s) raised by you regarding your working environment or working relationships (including harassment). The policy and procedure take into account the benefits of mediation in the process of resolving issues.

Mediation is a non-adversarial way of resolving difficult situations and it can play an important role in responding to your resolution request. The mediator is an impartial third party and will help you and the other parties involved to have an open and honest dialogue with the aim of identifying an agreed outcome. Any agreement made during the mediation comes from you and the other parties involved, not from the mediator.

The policy draws on five core principles:

- fairness
- mutual respect
- empathy
- dignity
- dialogue

It is expected that all parties in the process will adhere to these principles. For this policy KCC has adopted the Acas definition of harassment. Acas define harassment as:

*'unwanted conduct related to a relevant protected characteristic\*, which has the purpose or effect of violating an individual's dignity or creating an intimidating, hostile, degrading, humiliating or offensive environment for that individual.'* 

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Acas identify that bullying can be characterised as:

*'offensive, intimidating, malicious or insulting behaviour, an abuse or misuse of power through means that undermine, humiliate, denigrate or injure the recipient.'* 

Harassment may take the form of either repeated or single incidents. Critically, if a behaviour or action is considered to be offensive by the person who receives it, it may constitute harassment whether intentional or otherwise. However the issue of whether a behaviour or action was intentional is relevant when examining the most appropriate and effective way to resolve the situation.

Further information regarding the different forms of harassment can be found in **Dignity & Respect at Work Policy Statement** which is available on KNet.

# \* Protected characteristics are: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion and belief, sex, sexual orientation

#### B. Scope

The Resolution Policy and Procedure provide the means for you (or a group of employees) to seek a resolution to an issue which has led to you experiencing a disadvantage or anticipating that it will do so. The issues may be the result of:

- actions taken or proposed by KCC
- actions by another employee (or group of employees)
- actions of a third party (this only applies to circumstances where KCC has the ability to intervene in the actions of the third party)
- a failure to act by management
- a failure to act by another employee (or group of employees).

#### C. Aims

Through the Resolution Policy and the associated Procedure KCC aims to:

- provide you and your manager with a constructive and effective approach to resolving the identified issue(s) at the earliest opportunity
- wherever possible, achieve successful outcomes through an early resolution discussion (this may also involve mediation)
- ensure consistency and fairness of treatment for employees.

#### D. Employee Entitlements

You are entitled to:

- raise a resolution request with your manager\*\*
- participate in an early resolution approach with your manager\*\* to explore how the identified issue(s) can be resolved
- have a resolution meeting if the issue(s) have not been resolved by the early resolution approach or they have been assessed as being more complex
- a right of appeal against the outcome of the resolution meeting
- be accompanied at resolution and appeal meetings by a trade union representative or workplace colleague

#### \*\* or grandparent manager if the issue/s relate to your direct line manager

#### E. KCC Standards

- resolution requests must be raised within three months of the event/incident occurring (or within three months of you becoming aware of an issue)
- issues will be dealt with in confidence
- harassment and bullying are not tolerated
- all issues raised will be assessed to explore how they can be resolved in the most effective way
- there is an expectation that all parties will, wherever possible, engage with the early resolution approach
- there is an expectation that all parties will give reasonable consideration to engaging in early resolution mediation
- early resolution mediation is voluntary and is a confidential process
- where resolution requests are able to be addressed through the early resolution approach, a brief note of the outcome will be made on your local supervision record(s)
- written confirmation will be provided to the relevant parties regarding the outcome of a resolution meeting
- if there is a need to vary any of the timescales set out in the Resolution Procedure this will be discussed with you
- you will be protected from intimidation, victimisation or discrimination for raising issues via the Resolution Policy and Procedure. Any form of retaliation against you raising a complaint will be dealt with in accordance with the Disciplinary Policy and Procedure
- resolution requests which relate to a disciplinary or performance and capability process will, where possible, be considered as part of the operation of that procedure. If this is not possible the disciplinary or performance and capability process will not be suspended and the request will be addressed in parallel to it. However, each case will be considered on its merits.
- where you and a group of other employees have raised a collective resolution request, the presentation of information during a resolution meeting or appeal should be handled by a spokesperson and/or representative. Other employees in the group will speak only as witnesses unless otherwise agreed
- where the matters raised in a resolution request are unsubstantiated and found to be vexatious or maliciously made, this will be addressed in accordance with the Disciplinary Policy and Procedure.

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#### F. Partnership working

It could be the case that an issue impacts on more than one employer. Every effort will be made to agree an approach that reflects best practice across the agencies concerned.

Managers from partner organisations will be expected to implement KCC policies and procedures where they are managing KCC employees with support from KCC management or KCC HR.

#### G. Matters outside of the Resolution Policy

This policy does not cover matters where there are separate KCC policies and procedures which apply, these include:

- Redundancy appeals
- Job evaluation appeals
- Disciplinary
- Performance and Capability
- Whistle Blowing
- Total Contribution Pay (TCP) Assessments

For further information on the resolution approach and how it operates in practice please see the Resolution Procedure on KNet.

#### 3 Whistleblowing

KCC is committed to the highest possible standards of openness, probity and accountability. If you have concerns regarding any aspect of our work you are encouraged to come forward and voice your concerns. In some instances, concerns may need to be expressed on a confidential basis.

KCC's approach to Whistle Blowing is intended to encourage you to raise serious concerns internally within KCC, without fear of reprisal or victimisation, rather than overlooking a problem or raising the matter outside. Full details of the Whistle Blowing Policy and Whistle Blowing Procedure can be found on KNet.

#### A. Raising a Concern

Whenever possible you should raise your concern with your immediate manager or his/her manager. If this is not appropriate, you should approach the following according to the nature of the concern:

Directorate	Contact Name	Email
Strategic & Corporate Services	Rachel Chalmers- Stevens	Rachel. <b>Chalmers-</b> <b>Stevens</b> @kent.gov.uk
Growth, Environment & Transport	Theresa Warford	03000 410004 Theresa.warford@kent.gov. uk 03000 417192
Education & Young People's Services	Hilary Williams	Hilary.williams@kent.gov.uk 03000 416844
Social Care, Health & Wellbeing	Anthony Mort	Anthony.Mort@kent.gov.uk 03000 415424
Senior Management contact points	Ben Watts General Counsel Paul Rock Counter Fraud Manager	Ben.watts@kent.gov.uk 03000 416814 Paul.rock@kent.gov.co.uk
Independent Helpline	PUBLIC CONCERN AT WORK	03000 416621 020 7040 6609

KCC has an **Anti-Fraud and Corruption Policy Statement** and all suspected financial irregularities must be reported to Head of Internal Audit.

#### **B. Whistle Blowing Hotline**

Internal auditing is an independent, objective assurance and consulting activity designed to add value and improve an organisation's operations. If you wish to raise any type of Whistle Blowing concern directly with Internal Audit (anonymously if necessary) please call the Whistle Blowing hotline on 03000 414 500 or e-mail internalaudit@kent.gov.uk.

KCC is committed to promoting equality, valuing diversity, combating unfair treatment, and taking action to ensure staff reach their full potential. Further details can be found in KCC's Equality & Diversity Policy Statement which is available on KNet.

## **E. Trade Unions and Joint Consultation**

KCC is committed to positive working relationships with the trade unions that represent the staff we employ. We recognise 3 unions for collective bargaining purposes and work alongside a variety of others on day to day employment matters, for instance in order to resolve employee relations issues and health & safety matters. We also have a duty to consult with trade unions, as well as staff, over changes to organisational structures and jobs, and over proposals that may result in redundancies.

The recognised Trade Union's within Kent Scheme for collective bargaining purposes, including pay bargaining and reviewing collective agreements, are:

- UNISON
- General Municipal Boilermakers and Allied Trades Union (GMB)
- UNITE

KCC also employs a number of staff on different terms and conditions and therefore consults with a number of other unions on various issues.

For further information about our recognised trade unions, see the **Get Involved** area of KNet. For further information about facilities and resources available to union stewards, plus the terms of reference for union meetings, including Directorate Joint Consultative Committees, see the **Facilities Agreement** on KNet.

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## **F. Learning and Development**

#### A. Assistance with part time and full time study

The Corporate Management Team will agree KCC's Strategic Priorities each year, including the qualifications and professional development relevant for KCC. These will be funded from the central training budget. For further information on how to apply see **"Training & Development"** on KNet.

#### **B.** Financial Assistance

KCC may pay or contribute to the following facilities for study, which can include:

#### i Fees

Full registration, course costs, student membership of professional body and examination fees.

#### ii Travelling Expenses

Reimbursement of any public transport expenses and mileage in addition to normal home to office (return) is paid. Mileage will be reimbursed at the appropriate car user rate.

#### iii Subsistence Expenses

Subsistence expenses and 'out of pocket' expenses are not normally paid.

#### iv Overnight Provision

Where unable to return home, reasonable dinner, hotel and breakfast expenses incurred will be reimbursed up to the maximum stated in the **Schedule of Allowances** document on KNet. More information can be found in **Your employee package, my financial benefits and support** section on KNet.

#### C. Time off for Study

Time off to study will be agreed at your manager's discretion. Certain employees aged 16 to 18 have a statutory right to reasonable paid time off to study or train for a relevant qualification which will help them towards achieving a certain standard in their education.

#### D. Revision / Exam Leave

Leave for each exam day will normally be given.

For those taking exams for the first time, revision leave will normally be given as follows:

- Courses of one year or less: 3 days.
- Courses exceeding a year: 5 days over the whole course of study. Up to 3 additional days for exam leave may be given prior to intermediate exams.

Sept 2019

#### E. Full Time Study

Your manager will agree terms and conditions in the form of a training contract. In addition to the conditions outlined above this should also cover:

- salary during the period of training
- accommodation
- travelling
- annual leave

#### F. Residential Training

• Release for the days required where they fall on a normal working day will normally be agreed.

•

- The fees of the school will be paid.
- Travel for one return journey will normally be reimbursed at the applicable car user rate or standard class train or bus fare if using public transport.
- Reimbursement of reasonable subsistence and accommodation expenses incurred, where not included in the fees, will normally be paid. Expenses should not exceed the amount outlined in the **Schedule of Allowances** document on KNet.

#### G. Part-Time Staff

Part-time staff attending learning and development courses during their normal working day will be paid their normal daily rate (i.e. plain time). Where training takes place on a day not normally worked and you work over and above your normal working hours, you will receive time off in lieu. In exceptional circumstances where this is not possible your manager may grant payment for those hours at plain time.

#### H. Training Contract & Form of Undertaking

See the Learning Agreement on KNet.

If you fail to sit an exam or show unsatisfactory progress without good reason, your manager may withdraw the facilities provided. Financial assistance may also be recovered in certain circumstances.

If you are unsuccessful in passing an exam, your manager will consider (in the particular circumstances), whether to continue with assistance for a retake. Should you be unsuccessful again, assistance with further retakes will not usually be given.

#### I. Professional Fees

There are a number of posts within KCC that require professional registration in order to operate or practice. Professional fees are not normally paid unless a local agreement exists to do so.

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- any agreement on post-training work
  - work time
  - arrangements for return to work

## **G. Leave**

This section describes the various leave provisions available to employees including annual leave, family leave and others.

#### **1. General standards**

Decisions on approving annual leave requests will take into account service needs. KCC's standard working week for full time employees is 37 hours, and a standard day is 7 hours 24 minutes (7.4 hours). A half a day is 3 hours 42 minutes (3.7 hours).

If you are on a part-time contract you will receive a pro rata annual leave entitlement which is based on your contracted hours of work. As your annual leave is therefore calculated in hours, the calculation should be rounded up or down as follows:

- rounded down if it is under point 4
- round to half a day if it is point 41 point 59
- rounded up if it is point 6 or above.

Annual leave runs from 1 April to 31 March each year. The annual leave entitlement increases on completion of 5 years' continuous service.

#### 2. Annual leave

#### A. Annual Leave Entitlement

The annual leave entitlement for full time employees is shown below:

Grades	Basic Entitlement	After 5 years' service
KR3 to KR7	25	28
KR8 to KR12	27	30
KR13 and above	30	30

If you join or leave KCC part way through a year your leave entitlement is calculated in complete calendar months only and rounded to the nearest half day.

#### B. Leave after 5 Years' Service

The additional leave entitlement is calculated on a pro rata basis from the first day of the month following the fifth anniversary of appointment e.g. where the fifth anniversary falls on 15 June the additional leave will be calculated from 1 July and rounded to the nearest half day (or the equivalent in hours if you are part-time).

April 2020

#### C. Previous Service

If you are compulsorily transferred to another public service under the Transfer of Undertakings Protection of Employment (TUPE) Regulations 2006 and then voluntarily return to KCC at a later date you are entitled to have your continuous KCC service (immediately before the transfer) taken into account to determine your annual leave entitlement.

If you are covered by the **Modification Order** (see Chapter C) you are entitled to have relevant previous service taken into account for the purpose of leave. However, unused leave cannot be transferred and you will be treated as a "new entrant" for the purposes of calculating leave for the remainder of the leave year.

If you have a break of less than six weeks between periods of KCC (or other Local Government) employment, this will not count as a break for the purposes of calculating your annual leave entitlement.

If you have been employed on a temporary contract and become permanent your service, during the temporary contract, will be taken into account for the purpose of calculating your annual leave providing there has been no break in service.

#### D. Cancelling Leave Because of Sickness

If you fall ill before going on leave and are unable to take a booked holiday, the time can be reimbursed and recorded as sick leave, provided you are able to produce evidence of cancellation of the holiday and/or a fit note from your GP for this period. If evidence is not produced for the cancellation or a fit note for the relevant days the time will be recorded as leave.

Booked leave will be reimbursed if you are sick during the leave – providing this is supported by a Fit Note from your GP for the relevant days.

#### E. Taking Leave During Sickness

If you are absent from work through ill-health you can request holiday leave entitlement during the absence. If this is agreed by your line manager, the absence will then be recorded as annual leave rather than sick leave and your pay will be adjusted (if relevant). Your line manager will give the dates of the annual leave to HR Business Centre. If you resume sick leave when the period of holiday has ended, the total period of absence is considered for absence monitoring purposes.

#### F. Public Holidays

Paid holiday will normally be given on or in respect of the eight public holidays. In addition, a paid concessionary day (as determined by KCC) may be given at Christmas.

#### G. Christmas Leave

Details of the leave arrangements for the **Christmas holiday period (including information of the KCC concessionary day)** can be found on KNet.

#### H. Term Time Only (TTO) staff

If you are employed on a Term Time Only basis you will receive a pro rata entitlement to annual leave, contractual bank holidays and the concessionary day. Further information can be found on KNet. April 2020

## I. Casual Staff

If you are employed on a casual contract you are entitled to claim a leave allowance based on the statutory leave provisions. The leave allowance is calculated on the actual amount of hours worked each month.

Formula: 1 ÷ 46.4 weeks x 28 days ÷ 37 x 7.4 = 0.121

For each hour worked 0.121 hours annual leave is accrued. Therefore, if you have worked 20 hours in a month:  $0.121 \times 20 = 2.42$  hours.

#### J. Permanent Relief Staff

If you are employed on a Permanent Relief contract you are entitled to paid annual leave and paid leave in respect of the eight public holidays. In addition, a paid concessionary day (as determined by KCC) may be given at Christmas. Your leave is calculated on the basis of the hours you work each month.

#### Formula:

1  $\div$  number of weeks in year less annual leave and bank holiday & KCC concessionary day x number of days combined annual and bank holiday leave  $\div$  full time hours x standard working day

Formula for staff entitled to 25 days annual leave + 8 public holidays + KCC concessionary day:

1 ÷ 45.2 x 34 ÷ 37 x 7.4 = 0.1504

For each hour worked 0.1504 is accrued. Therefore if you have worked 20 hours in a month:  $0.1504 \times 20 = 3.008$  hours

Formula for staff entitled to 28 days annual leave + 8 public holidays + KCC concessionary day:

1 ÷ 44.6 x 37 ÷ 37 x 7.4 = 0.1659

## K. Military Spouses

Managers should try to accommodate leave arrangements flexibly when requests are made. This needs to be done in the context of balancing business requirements and supporting individuals. A specific example of this would be to support military spouses by enabling them to take their leave at times which coincide with their partner's return from tours of duty.

#### L. Carry-over of Annual Leave

You can carry over up to 10 days\* (including bought leave) into a new leave year with your manager's agreement. Carried over leave must be used by the end of the new leave year or lost.

Exceptionally and by agreement you may be allowed to carry over a more substantial amount of annual leave.

\* pro rata if you are part-time April 2019

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## M. Carry-over of Annual Leave due to Sickness Absence

If, due to long term sickness absence, you have been unable to take all of your annual leave entitlement, you will be able to carry over a maximum of 20 days into the new leave year.

#### N. Deferring Annual Leave

Annual leave may be accrued over more than one year with the manager's agreement to a maximum of 30 days.

## O. Leaving KCC

Your remaining annual leave entitlement is calculated on a pro rata basis for complete months. Any untaken accrued annual leave must be taken prior to your last day of service. Payment in lieu of outstanding leave is only made exceptionally.

If your pro rata annual leave entitlement has been exceeded an adjustment will be made to your final salary.

# 3. Other Leave, Time Off and Authorisation

Additional paid or unpaid leave may be granted in various circumstances (pro rata if you are part-time). Leave should not be given or taken where the work of the Directorate would be detrimentally affected unless it is compulsory or unavoidable e.g. jury service. **The Other Leave Guidance** (which is available on KNet) details circumstances when leave may be taken.

Managers must maintain local records and monitor requests for other leave.

#### A. Personal Leave

Personal leave is the provision of up to 10 days paid leave (pro rata if you are part- time), that may be used to balance urgent or unforeseen personal responsibilities. This is a discretionary benefit that can only been taken with your line manager's agreement, there is no legal right to paid time off for this purpose. Further information can be found in the **Personal Leave Guidance** on KNet.

**Carers' leave** – If you are a carer looking after or providing support to a relative, child, friend or partner, who because of a disability, illness or old age cannot manage without help, you can apply to use up to 5 days of personal leave each annual leave year for caring responsibilities (pro rata if you are part-time). This must be in agreement with your line manager. Further information can be found in the **Carers' Leave Policy** on KNet.

#### **B.** Leave for Religious Observance

If you need to take leave for religious observance your line manager should give priority consideration to your request. Your leave should be planned in advance and you must give your line manager as much notice as possible.

Where it is not possible for you to take annual leave (i.e. because you have already exhausted your leave entitlement) then sympathetic consideration will be given to granting unpaid leave. Further information on **Leave for Religious Observance/Belief** is available on KNet.

April 2019

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## C. Unpaid Leave

Unpaid leave can be agreed up to a maximum of 6 months. Where the leave exceeds 30 days your full conditions of service are suspended for the inclusive period of the leave. Alternatively you may wish to take 'Time Out' which is unpaid leave for up to a year.

Further information on the **Time Out Scheme** is available on KNet.

Where unpaid leave does not exceed 30 calendar days, public holidays which fall within, or are continuous with, that period are paid provided you would normally have worked that day.

#### 1. Salary Deduction

If you work a seven day week you will have unpaid leave deducted as follows:

- a) One complete working week or more is regarded as continuous from the first day of absence up to and including the day preceding the return to duty.
- b) Where unpaid leave is less than one complete week but spans a weekend calculate as in (a) above.
- c) Less than one complete week not spanning a weekend:
  - three consecutive days or more ending on a Friday, the following Saturday and Sunday will be included;
  - fewer than three consecutive days ending on Friday no account is taken of Saturday or Sunday;
  - less than a full week and does not include Friday salary is reduced by the number of working days lost.

#### 2. Pay Progression

Pay progression which would have occurred during the unpaid leave or is due to occur following a return to work will be managed through the Total Contribution Pay (TCP) process.

#### 3. Continuous Service

During the period of unpaid leave employment status is maintained. Therefore, employment procedures, regulations and policies continue to apply during the leave and no paid work should be undertaken for any other organisation without seeking permission from KCC.

Where the period of the break is for two or more months it will not count towards the calculation of continuous service for contractual purposes (e.g. annual leave, contractual maternity, adoption and paternity schemes and contractual sick pay). When you return to work, your pre-break and post-break service will be added together to make total service for contractual purposes. Your contractual annual leave will not accrue during your break.

#### 4. Returning to Work

You will be entitled to return to your substantive post or an equivalent job with terms and conditions commensurate with your post prior to the leave, unless a redundancy situation has arisen in which case normal redundancy procedures apply.

One month's notice must be given of an early return date. If you decide not to return written notice must be given in accordance with your contract of employment.

#### 5. Pension

If you are granted unpaid leave of absence, including parental leave, the period will not count for pension purposes unless you elect to pay Additional Pension Contributions (APCs) to purchase the amount of pension lost during that period of absence.

If you wish to purchase the amount of lost pension and you make the election to do so within 30 days of returning to work then the cost of the APC is split between you and KCC (you pay one third of the cost and KCC will pay the rest). You can pay these additional contributions in a one-off lump sum or through regular payments from your wages. The maximum period of absence you can elect to buy back is 3 years.

# 4. Family Leave

**Maternity leave** – if you are pregnant you have specific statutory rights including the right to maternity leave, maternity pay and also the right to return to work after the child is born, additionally KCC offers a contractual enhancement. Further information on maternity provisions can be found in the **Family Leave Information Pack** which is available on KNet.

Parental leave is available to you if you have or expect to have parental responsibility for a child. The leave is unpaid and gives you the right to take a period of time off to look after a child or make arrangements for the child's welfare. Each parent can take a total of 18 weeks unpaid leave per child (including multiple births for both parents) up until your child reaches age 18. The entitlement is pro rata for part time employees.

Further information on parental leave can be found within the **Family Leave Information Pack on KNet**.

Shared parental leave is available if you meet the eligibility criteria. Shared parental leave and shared parental pay offers you and your partner increased flexibility on taking time off to be with your baby/adopted child. Further information on shared parental leave (including the eligibility criteria) can be found in the Family Leave Information Pack on KNet.

**Maternity support leave (MSL)** - pay is available to employees whose partners have given birth to a baby and also to employees who are adopting a child with their partner and take leave to care for the baby or to support the mother or adoptive parent. Further information on **MSL** can be found on KNet.

**Adoption leave** - is available if you are adopting a child within the UK or from overseas. Further information on Adoption Leave can be found in the **Family Leave Information Pack** on KNet.

# 5. Emergency Dependent Care Leave

You have a statutory right to take a reasonable period of time off work to deal with a family emergency involving a dependent who relies on you for assistance. You also have the right not to be unreasonably refused time off, dismissed or victimised for doing so. Further information is available within the **Carers' Leave Policy** on KNet.

# 6. Family Leave Conditions

#### A. Essential User/Lease Car

If you are an essential car user you are entitled to receive the lump sum allowance during family leave as follows:

- Full allowance for three months from the actual date family leave commences.
- 50% of allowance for the following three months. This entitlement is only payable if you return to work and complete your three month qualifying period. If you do not return to work at KCC, then the allowance should be paid for the first 18 weeks only. Any amount paid whilst on unpaid leave is recoverable.

Lease car holders retain the use of the car during family leave and continue to make contributions through the payroll system during paid leave. During unpaid leave you will be invoiced at the end of each month.

#### B. Pension implications for family leave

You are advised to check with the Pensions Section regarding the effect of family leave on your pension contributions.

Nothing in the provisions for family leave shall be construed as providing rights less favourable than statutory rights.

If you attempt to dishonestly claim any of the leave and pay arrangements set out in this Section, then you may be subjected to KCC's disciplinary procedure.

October 2018

# H. Health, Safety and Wellbeing

This section outlines basic health, safety and wellbeing requirements as well as some of the provisions in place to help staff find the right balance in their lives while looking after their own wellbeing. KCC is committed to the health, safety and wellbeing of its staff and creating and maintaining safe and healthy work environments and experiences. Detailed guidance is contained in the **Health and Safety pages of KNet**, KCC's online health and safety guidance manual. This section also provides outline information regarding personal accident insurance.

# 1. General Standards

KCC's General Statement of Policy on 'Health, Safety and Welfare at Work sets out management commitments, individual employee responsibilities and outlines the organisational structure and arrangements in place to fulfil health and safety responsibilities.

You are required to comply with these health and safety responsibilities as part of your employment contract.

Legislation requires accidents, incidents and dangerous occurrences to be recorded and in some cases reported to the Health and Safety Executive (HSE).

KCC employees are covered by personal accident insurance (See sub section 3 for any restrictions).

# 2. Safety of Employees

#### **Risk Assessment**

Risk assessments will be carried out and reviewed where appropriate to identify any significant risks associated with work. For instance, if your job requires you to move and handle equipment or people (manual handling), KCC will provide training and equipment e.g. personal protective equipment (PPE) where required. Personal assessments will be undertaken for anyone with specific requirements and for new and expectant mothers. KCC's policy of following sensible risk management principles means that the controls should always be proportionate to the risk. For guidance and forms see the **Health and Safety KNet pages**.

#### **Control of Substances Hazardous to Health (COSHH)**

Using chemicals or other hazardous substances at work can put people's health at risk. Before any chemicals are used, training must be undertaken and a COSHH risk assessment must be carried out prior to use. This will protect both employees and others who may be exposed. Guidance can be found on the **Health and Safety KNet pages**.

#### **Display Screen Equipment (DSE)**

Under the Health and Safety at Work Act 1974 and the DSE Regulations 1992 all employees defined as a DSE user under the regulations must have an assessment carried out as soon as is practicable after they commence employment. Your manager is required to assess and minimise the health risks to you by ensuring that workplaces and jobs are well designed and are compatible with the person. You are required to implement the training and information provided on using your workstation and display screen equipment. Guidance on this, eye sight tests and relevant forms can be found on the **Health and Safety** KNet pages or **contact the Health and Safety Team.** 

## **Fire Safety**

As part of your induction you will be informed of the fire emergency evacuation plan for the building that you will be working in. You will need to make yourself familiar with this so that in the event of a fire you can get out safely. Regular fire drills are carried out and you are required to follow the prescribed procedures.

Should you need assistance or special requirements during an evacuation you should make your manager aware so that they can create a Personal Emergency Evacuation Plan (PEEP). Guidance can be found on the **Health and Safety KNet pages.** 

#### **First Aid at Work**

If you are appointed as a first aider you must hold a current valid certificate of competence in First Aid at Work (FAW) or Emergency First Aid at Work depending on the need assessed. If you are appointed as an FAW first aider you will receive an allowance (see the **Schedule of Allowances document** on KNet for details). If you are trained to carry out first aid for people who use our services, you are required to do this as part of your current role and remuneration. For guidance see the **Health and Safety KNet pages**.

#### **Stress Management**

KCC's policy on Managing Stress at Work refers to a wide range of complementary services, policies/procedures and support that can help to manage the relationship between work and your health. KCC's Managing Stress at Work Policy is available via the **Health and Safety KNet pages** and further information on the support that is available to access can be found via **Your Health and Wellbeing** area of KNet.

# 3. Wellbeing of Employees

## Work Life Balance

KCC is committed to promoting wellbeing in all staff and the Wellbeing and Health Strategic Group are constantly looking to provide means to achieve this.

KCC encourages you to manage home and work demands more easily by providing opportunities for flexible working arrangements. These arrangements may include adjusting working hours, working remotely, taking a break from work or buying annual leave. For more information, see the **Work Smart Policy and Guidance** on KNet.

## **Healthy Organisation**

To promote a healthy organisation, KCC provides a number of benefits and facilities to support your physical, mental, emotional, social and economic health and wellbeing, including:

• Reduced rate wellbeing facilities through KentRewards

- Health promotion and signposting
- Signposting for financial wellbeing
- Access to an online i-resilience tool
- Access to e-learning packages
- Workplace coaching
- Training opportunities.

KCC operates a Smoking and E-Cigarette Policy, which is available on KNet.

For further information see the **Your Health and Wellbeing** pages on Knet.

#### **Occupational Health**

Occupational health (OH) provides expert, professional advice on health issues affecting fitness for work. For further information see **Chapter J** and **Staff Care Services** on KNet.

#### **Support Line**

You are able to access free confidential counselling via Support Line. For more information on this and other services provided please see the **Staff Care Services** pages on KNet.

Jan 2020

# I. Redundancy

This section sets out the legal and contractual provisions if you are under notice of redundancy. Further information and guidance on redundancy and other associated matters can be found on KNet in:

- Redundancy Policy
- Managing Change Restructures & Redundancies Guidance for Managers

# 1. Redundancy – Legal Definition

Redundancy is defined in law as occurring in one of the 3 circumstances outlined below:

Where employees are dismissed because:

- I. the employer ceases or intends to cease to carry out the business in which the employee was employed
- II. the employer ceases or intends to cease to carry on the business in the place where the employee was employed
- III. the requirement for employees to carry out work of particular kind has ceased or diminished or is expected to cease or diminish.

# 2. Staff Under Notice of Redundancy

## A. Appeals Against Redundancy

If you are selected for redundancy you have a right to appeal this decision to the Corporate Director of People and Communications. The **appeal procedure** is available on KNet.

#### **B. Seeking Alternative Work – Redeployee Status**

If you are under notice of redundancy assistance will be provided to you in seeking alternative work. As part of this assistance, you will be given redeployee status. This means that where you meet the identified minimum criteria for a vacancy you will be guaranteed an interview. However, the redeployee status will not give you any additional consideration during the selection process and, in accordance with normal practice, appointments will be made on merit – as assessed through an interview and any other selection methods which are used.

## C. Salary Protection

Where, as part of an organisational change process, you are moved to a lower grade post you may, under the Loss of Earnings Compensation Scheme, be considered for a salary protection for a limited period of time. The Loss of Earnings Compensation Scheme is outlined in Appendix 1.

#### D. New Workbase (Reorganisation) Allowance

If you are required to move job location and/or incur additional travel as a result of reorganisation, consideration may be given to you receiving compensation under the **New Workbase (Reorganisation) Allowance scheme**, details of which can be found on KNet.

April 2019

## E. Statutory Notice

Statutory notice must always be given when it exceeds your contractual notice period (see Chapter L). The statutory notice requirements are as follows:

Continuous Service	Notice
1 month but less than 2 years	1 week
2 years but less than 12 years	1 week for each year of continuous employment
12 years or more	Not less than 12 weeks

## F. Statutory Trial Period

A statutory right to a trial period exists where an offer of redeployment is made during your notice period and the employment is to commence at the end of the notice period. In these circumstances a 4 week statutory trial period (maximum) must be included in the offer. If, at the end of, or during the trial period, it is established by your line manager, or your line manager is in agreement with you, that the post is not suitable, the redundancy payment is made as if you had left on the expiry of your notice period.

Trial periods can be extended beyond 4 weeks to enable retraining where appropriate.

Where you are offered alternative work and the new employment commences before the end of their notice period, there is no entitlement to a statutory trial period.

## G. Redundancy Payments

If you are made redundant you will be entitled to receive a redundancy payment providing you have at least two years continuous service. The Redundancy Ready Reckoner in Appendix 2 is used to calculate the weeks' pay due.

KCC redundancy payments are calculated in accordance with the statutory provisions, in terms of length of service and age, except that:

- 'weekly pay' is your actual contractual pay and not a week's pay as defined by redundancy legislation
- service is calculated to include all continuous service up to a maximum of 20 years including local government and related service (in line with the Redundancy Payments (Continuity of Employment in Local Government etc.) Modification Order 1999 / Associated Employer.

If you are a member of the shared cost AVC scheme, which is a salary sacrifice arrangement, your actual contractual pay is based on your notional salary. Your notional salary is your salary before the salary sacrifice was made.

Additional levels of compensation will not normally be agreed unless there is an overall benefit to KCC. In exceptional cases the amount of redundancy compensation can be doubled, up to a maximum of 52 weeks. In such cases agreement will be required from the Corporate Director of People and Communications and relevant Corporate Director.

A non-consolidated performance payment (lump sum) will not be counted for the calculation of a redundancy payment.

April 2020

If, under notice of redundancy, you receive an offer of employment prior to the date of redundancy (in Local Government or a related service) covered by the Redundancy (Continuity of Employment in Local Government etc) Modification Order 1999 / Associated Employer, to commence within 4 weeks of your date of termination, there will be no entitlement to a redundancy payment.

KCC will recover any contractual redundancy pay which has been paid if you are employed by an associated employer within 4 weeks of the job with KCC ending.

## H. Pregnancy and Maternity

If you are pregnant or on maternity leave', a 'protected period' exists from the beginning of your pregnancy to the end of maternity leave. During this time, unfavourable treatment because you are pregnant or on maternity leave is unlawful.

Selecting an employee for redundancy because of her pregnancy, maternity leave or a related reason is automatically unfair dismissal as well as constituting unlawful discrimination.

If you are on maternity leave you must be included in any consultation arrangements regarding possible redundancies. A failure to consult is likely to amount to unlawful discrimination.

If you are under notice of redundancy while on maternity leave you must be offered any available suitable alternative vacancy. There is no requirement for you to apply for the vacancy. A suitable alternative vacancy will need to be no worse than your previous job with regard to location, terms, conditions and status and that you have the capacity for the work.

## I. Further Guidance on the Managing Change Process

**The Managing Change – Restructures & Redundancies – Guidance for Managers** document (which is available on KNet) provides further information on:

- planning for change
- notification requirements Department for Business, Innovation & Skills
- consultation (including statutory requirements)
- voluntary redundancies/early retirement
- redundancy selection criteria compulsory selection for redundancy
- redeployment.



## Loss of Earnings Compensation Scheme Principles'

The principles of this scheme are recommended for adoption in schools.

If, for reasons of redundancy or disability, an employee is given redeployee status, they will, when applying for internal vacancies, be guaranteed an interview for roles where they meet the identified minimum criteria.

Where an employee on Kent Scheme terms and conditions is redeployed to a lower graded post within KCC they will be subject to the Loss of Earnings Compensation Scheme. This does not apply to other employees unless there are exceptional circumstances and it is approved by the Corporate Director of People and Communications.

#### Loss of Earnings Compensation Scheme Principles:

- 1. Redeployment to a post on the same grade will be on the basis of appointment at the employee's existing salary.
- 2. Employees who are redeployed to a post at a lower grade than their redundant post will be appointed to the top of the lower grade.

Salary protection in the form of Loss of Earnings Compensation will be paid to an employee in these circumstances. The cost of this will be borne by the relinquishing manager.

- 3. Loss of Earnings Compensation is based on the difference between the employee's annual salary prior to their redeployment and the top of the grade of their new substantive post. The Loss of Earnings Compensation is made on the following basis:
  - it does not include overtime payments, sleeping-in duty payments, payments for working unsocial hours, or car user status payments as applicable to the original post and any other benefits that are specifically attached to the original grade
  - payment in 18 monthly instalments
  - where the redeployment is to a post which is more than two grades below the employee's previous post, the Loss of Earnings Compensation will only apply to a maximum of two grades above the grade of the new substantive post

E.g.: employee is redeployed from a KR10 to KR7 post. The employee's Loss of Earnings Compensation will be the difference between the top of KR9 (i.e. two grades up from the employee's new substantive grade) and the top of KR7.

• a recalculation will be made if the employee's annual remuneration increases substantially before the compensation period ends (i.e. the protection will end if

the employee secures a post which has a grade which matches or is greater than their previous substantive post)

• the protection arrangements do not extend to annual leave entitlements and notice periods.

NB: The protection of other non-financial contractual elements such as leave entitlement can, in exceptional cases, be agreed by the relevant Corporate Director.

- Loss of Earnings Compensation payments should be included in any future redundancy payment. However, Loss of Earnings Compensation is non-pensionable.
- Staff paid loss of earnings compensation do not receive KCC's annual pay award on their 'actual' pay until the protection is removed. The level of compensation received each year will be reduced to reflect pay progression and annual pay award to the pay point of the 'new' post.
- Staff who are on a protected salary (i.e. on a salary higher than the grade maximum for their substantive post) will be subject to a performance assessment in the normal way, but will not be entitled to receive a nonconsolidated performance payment (lump sum).

April 2019



Ready Reckoner for Calculating the Number of Weeks Redundancy Pay Due (with effect from 1.10.06)

	Completed Years Service																		
Age (yrs)	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
		5	-	5	0	'	0	5	10		12	15	1-7	10	10	17	10	15	20
18* [1]	1																		
19	1	<b>1</b> <sup>1</sup> / <sub>2</sub>																	
20	1	<b>1</b> <sup>1</sup> / <sub>2</sub>	2																
21	1	<b>1</b> <sup>1</sup> / <sub>2</sub>	2	2 <sup>1</sup> / <sub>2</sub>															
22	1	1 <sup>1</sup> / <sub>2</sub>	2	2 <sup>1</sup> / <sub>2</sub>	3														
23	1 <sup>1</sup> / <sub>2</sub>	2	<b>2</b> <sup>1</sup> <b>/</b> <sub>2</sub>	3	3 <sup>1</sup> / <sub>2</sub>	4	_												
24	2	2 <sup>1</sup> / <sub>2</sub>	3	3 <sup>1</sup> / <sub>2</sub>	4	<b>4</b> <sup>1</sup> <b>/</b> <sub>2</sub>	5	-											
25	2	3	<b>3</b> <sup>1</sup> / <sub>2</sub>	4	<b>4</b> <sup>1</sup> / <sub>2</sub>	5	5 <sup>1</sup> / <sub>2</sub>	6	_										
26	2	3	4	<b>4</b> <sup>1</sup> <b>/</b> <sub>2</sub>	5	5 <sup>1</sup> / <sub>2</sub>	6	6 <sup>1</sup> / <sub>2</sub>	7										
27	2	3	4	5	5 <sup>1</sup> / <sub>2</sub>	6	<b>6</b> <sup>1</sup> <b>/</b> <sub>2</sub>	7	<b>7</b> <sup>1</sup> <b>/</b> <sub>2</sub>	8									
28	2	3	4	5	6	6 <sup>1</sup> / <sub>2</sub>	7	<b>7</b> <sup>1</sup> <b>/</b> <sub>2</sub>	8	<b>8</b> <sup>1</sup> / <sub>2</sub>	9								
29	2	3	4	5	6	7	<b>7</b> <sup>1</sup> <b>/</b> <sub>2</sub>	8	<b>8</b> <sup>1</sup> / <sub>2</sub>	9	<b>9</b> <sup>1</sup> <b>/</b> <sub>2</sub>	10							
30	2	3	4	5	6	7	8	<b>8</b> <sup>1</sup> / <sub>2</sub>	9	<b>9</b> <sup>1</sup> <b>/</b> <sub>2</sub>	10	10 <sup>1</sup> / <sub>2</sub>	11						
31	2	3	4	5	6	7	8	9	<b>9</b> <sup>1</sup> <b>/</b> <sub>2</sub>	10	10 <sup>1</sup> / <sub>2</sub>	11	<b>11<sup>1</sup>/</b> <sub>2</sub>	12					
32	2	3	4	5	6	7	8	9	10	10 <sup>1</sup> / <sub>2</sub>	11	11 <sup>1</sup> /2	12	12 <sup>1</sup> / <sub>2</sub>	13				
33	2	3	4	5	6	7	8	9	10	11	<b>11<sup>1</sup>/</b> <sub>2</sub>	12	12 <sup>1</sup> / <sub>2</sub>	13	13 <sup>1</sup> / <sub>2</sub>	14			
34	2	3	4	5	6	7	8	9	10	11	12	12 <sup>1</sup> /2	13	13 <sup>1</sup> / <sub>2</sub>	14	14 <sup>1</sup> /2	15		
35	2	3	4	5	6	7	8	9	10	11	12	13	13 <sup>1</sup> / <sub>2</sub>	14	14 <sup>1</sup> / <sub>2</sub>	15	15 <sup>1</sup> /2	16	
36	2	3	4	5	6	7	8	9	10	11	12	13	14	14 <sup>1</sup> / <sub>2</sub>	15	15 <sup>1</sup> /2	16	16 <sup>1</sup> / <sub>2</sub>	17
37	2	3	4	5	6	7	8	9	10	11	12	13	14	15	15 <sup>1</sup> / <sub>2</sub>	16	16 <sup>1</sup> /2	17	<b>17<sup>1</sup>/</b> <sub>2</sub>
38	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	16 <sup>1</sup> /2	17	<b>17<sup>1</sup>/</b> <sub>2</sub>	18
39	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	<b>17<sup>1</sup>/</b> 2	18	18 <sup>1</sup> / <sub>2</sub>
40	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	18 <sup>1</sup> / <sub>2</sub>	19
41	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	<b>19</b> <sup>1</sup> / <sub>2</sub>
42	<b>2</b> <sup>1</sup> / <sub>2</sub>	<b>3</b> <sup>1</sup> / <sub>2</sub>	<b>4</b> <sup>1</sup> / <sub>2</sub>	5 <sup>1</sup> / <sub>2</sub>	<b>6</b> <sup>1</sup> <b>/</b> <sub>2</sub>	<b>7</b> <sup>1</sup> <b>/</b> <sub>2</sub>	<b>8</b> <sup>1</sup> / <sub>2</sub>	<b>9</b> <sup>1</sup> <b>/</b> <sub>2</sub>	10 <sup>1</sup> / <sub>2</sub>	<b>11<sup>1</sup>/</b> <sub>2</sub>	12 <sup>1</sup> / <sub>2</sub>	13 <sup>1</sup> /2	14 <sup>1</sup> / <sub>2</sub>	15 <sup>1</sup> / <sub>2</sub>	16 <sup>1</sup> / <sub>2</sub>	<b>17<sup>1</sup>/</b> 2	18 <sup>1</sup> / <sub>2</sub>	<b>19<sup>1</sup>/</b> <sub>2</sub>	20 <sup>1</sup> / <sub>2</sub>
43	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
44	3	<b>4</b> <sup>1</sup> <b>/</b> <sub>2</sub>	5 <sup>1</sup> / <sub>2</sub>	<b>6</b> <sup>1</sup> <b>/</b> <sub>2</sub>	<b>7</b> <sup>1</sup> <b>/</b> <sub>2</sub>	<b>8</b> <sup>1</sup> / <sub>2</sub>	<b>9</b> <sup>1</sup> <b>/</b> <sub>2</sub>	101/2	<b>11<sup>1</sup>/</b> <sub>2</sub>	12 <sup>1</sup> / <sub>2</sub>	13 <sup>1</sup> / <sub>2</sub>	14 <sup>1</sup> / <sub>2</sub>	15 <sup>1</sup> / <sub>2</sub>	16 <sup>1</sup> / <sub>2</sub>	<b>17</b> <sup>1</sup> / <sub>2</sub>	18 <sup>1</sup> / <sub>2</sub>	<b>19</b> <sup>1</sup> / <sub>2</sub>	<b>20</b> <sup>1</sup> / <sub>2</sub>	<b>21<sup>1</sup>/</b> <sub>2</sub>
45	3	<b>4</b> <sup>1</sup> <b>/</b> <sub>2</sub>	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22
46	3	<b>4</b> <sup>1</sup> / <sub>2</sub>	6	<b>7</b> <sup>1</sup> <b>/</b> <sub>2</sub>	<b>8</b> <sup>1</sup> / <sub>2</sub>	<b>9</b> <sup>1</sup> <b>/</b> <sub>2</sub>	10 <sup>1</sup> / <sub>2</sub>	<b>11<sup>1</sup>/</b> <sub>2</sub>	12 <sup>1</sup> / <sub>2</sub>	13 <sup>1</sup> / <sub>2</sub>	14 <sup>1</sup> / <sub>2</sub>	15 <sup>1</sup> /2	16 <sup>1</sup> / <sub>2</sub>	<b>17<sup>1</sup>/</b> <sub>2</sub>	18 <sup>1</sup> / <sub>2</sub>	19 <sup>1</sup> / <sub>2</sub>	20 <sup>1</sup> / <sub>2</sub>	<b>21<sup>1</sup>/</b> <sup>2</sup>	22 <sup>1</sup> / <sub>2</sub>
47	3	<b>4</b> <sup>1</sup> <b>/</b> <sub>2</sub>	6	<b>7</b> <sup>1</sup> <b>/</b> <sub>2</sub>	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
48	3	<b>4</b> <sup>1</sup> <b>/</b> <sub>2</sub>	6	<b>7</b> <sup>1</sup> <b>/</b> <sub>2</sub>	9	10 <sup>1</sup> / <sub>2</sub>	<b>11<sup>1</sup>/</b> <sub>2</sub>	12 <sup>1</sup> / <sub>2</sub>	<b>13<sup>1</sup>/</b> <sub>2</sub>	14 <sup>1</sup> / <sub>2</sub>	15 <sup>1</sup> / <sub>2</sub>	16 <sup>1</sup> /2	<b>17<sup>1</sup>/</b> <sub>2</sub>	18 <sup>1</sup> / <sub>2</sub>	<b>19<sup>1</sup>/</b> <sub>2</sub>	20 <sup>1</sup> / <sub>2</sub>	<b>21<sup>1</sup>/</b> 2	<b>22<sup>1</sup>/</b> <sub>2</sub>	<b>23<sup>1</sup>/</b> <sub>2</sub>
49	3	<b>4</b> <sup>1</sup> <b>/</b> <sub>2</sub>	6	<b>7</b> <sup>1</sup> <b>/</b> <sub>2</sub>	9	10 <sup>1</sup> / <sub>2</sub>	12	13	14	15	16	17	18	19	20	21	22	23	24
50	3	<b>4</b> <sup>1</sup> / <sub>2</sub>	6	<b>7</b> <sup>1</sup> <b>/</b> <sub>2</sub>	9	10 <sup>1</sup> / <sub>2</sub>	12	13 <sup>1</sup> /2	14 <sup>1</sup> / <sub>2</sub>	15 <sup>1</sup> /2	16 <sup>1</sup> / <sub>2</sub>	<b>17</b> <sup>1</sup> / <sub>2</sub>	18 <sup>1</sup> / <sub>2</sub>	<b>19<sup>1</sup>/</b> <sub>2</sub>	20 <sup>1</sup> / <sub>2</sub>	21 <sup>1</sup> /2	<b>22<sup>1</sup>/</b> 2	<b>23<sup>1</sup>/</b> <sup>2</sup>	<b>24<sup>1</sup>/</b> <sub>2</sub>
51	3	<b>4</b> <sup>1</sup> <b>/</b> <sub>2</sub>	6	<b>7</b> <sup>1</sup> <b>/</b> <sub>2</sub>	9	10 <sup>1</sup> / <sub>2</sub>	12	13 <sup>1</sup> / <sub>2</sub>	15	16	17	18	19	20	21	22	23	24	25
52	3	<b>4</b> <sup>1</sup> <b>/</b> <sub>2</sub>	6	<b>7</b> <sup>1</sup> <b>/</b> <sub>2</sub>	9	10 <sup>1</sup> / <sub>2</sub>	12	13 <sup>1</sup> / <sub>2</sub>	15	16 <sup>1</sup> / <sub>2</sub>	<b>17<sup>1</sup>/</b> <sub>2</sub>	18 <sup>1</sup> /2	19 <sup>1</sup> / <sub>2</sub>	20 <sup>1</sup> / <sub>2</sub>	<b>21<sup>1</sup>/</b> <sub>2</sub>	<b>22<sup>1</sup>/</b> 2	<b>23<sup>1</sup>/</b> 2	<b>24</b> <sup>1</sup> / <sub>2</sub>	25 <sup>1</sup> / <sub>2</sub>
53	3	<b>4</b> <sup>1</sup> <b>/</b> <sub>2</sub>	6	<b>7</b> <sup>1</sup> <b>/</b> <sub>2</sub>	9	10 <sup>1</sup> / <sub>2</sub>	12	13 <sup>1</sup> /2	15	16 <sup>1</sup> / <sub>2</sub>	18	19	20	21	22	23	24	25	26
54	3	<b>4</b> <sup>1</sup> <b>/</b> <sub>2</sub>	6	<b>7</b> <sup>1</sup> <b>/</b> <sub>2</sub>	9	10 <sup>1</sup> / <sub>2</sub>	12	13 <sup>1</sup> / <sub>2</sub>	15	16 <sup>1</sup> / <sub>2</sub>	18	19 <sup>1</sup> / <sub>2</sub>	20 <sup>1</sup> / <sub>2</sub>	<b>21<sup>1</sup>/</b> <sub>2</sub>	<b>22<sup>1</sup>/</b> <sub>2</sub>	<b>23<sup>1</sup>/</b> <sub>2</sub>	<b>24</b> <sup>1</sup> / <sub>2</sub>	25 <sup>1</sup> / <sub>2</sub>	<b>26<sup>1</sup>/</b> <sub>2</sub>
55	3	<b>4</b> <sup>1</sup> <b>/</b> <sub>2</sub>	6	<b>7</b> <sup>1</sup> <b>/</b> <sub>2</sub>	9	10 <sup>1</sup> / <sub>2</sub>	12	13 <sup>1</sup> / <sub>2</sub>	15	16 <sup>1</sup> / <sub>2</sub>		19 <sup>1</sup> / <sub>2</sub>	21	22	23	24	25	26	27
56	3	<b>4</b> <sup>1</sup> / <sub>2</sub>	6	<b>7</b> <sup>1</sup> / <sub>2</sub>	9	10 <sup>1</sup> / <sub>2</sub>	12	13 <sup>1</sup> /2	15	16 <sup>1</sup> / <sub>2</sub>		19 <sup>1</sup> /2	21					26 <sup>1</sup> / <sub>2</sub>	
57	3	<b>4</b> <sup>1</sup> <b>/</b> <sub>2</sub>	6	<b>7</b> <sup>1</sup> <b>/</b> <sub>2</sub>	9	10 <sup>1</sup> / <sub>2</sub>		13 <sup>1</sup> / <sub>2</sub>	15	16 <sup>1</sup> / <sub>2</sub>		<b>19</b> <sup>1</sup> / <sub>2</sub>		22 <sup>1</sup> / <sub>2</sub>		25	26	27	28
58	3	<b>4</b> <sup>1</sup> <b>/</b> <sub>2</sub>	6	<b>7</b> <sup>1</sup> <b>/</b> <sub>2</sub>	9	10 <sup>1</sup> / <sub>2</sub>	12	13 <sup>1</sup> / <sub>2</sub>	15	16 <sup>1</sup> /2		<b>19</b> <sup>1</sup> / <sub>2</sub>	21	22 <sup>1</sup> / <sub>2</sub>				<b>27</b> <sup>1</sup> / <sub>2</sub>	
59	3	<b>4</b> <sup>1</sup> <b>/</b> <sub>2</sub>	6	<b>7</b> <sup>1</sup> <b>/</b> <sub>2</sub>	9	10 <sup>1</sup> / <sub>2</sub>	12	13 <sup>1</sup> /2	15	16 <sup>1</sup> / <sub>2</sub>		19 <sup>1</sup> / <sub>2</sub>	21	22 <sup>1</sup> / <sub>2</sub>		25 <sup>1</sup> / <sub>2</sub>	27	28	29
60	3	<b>4</b> <sup>1</sup> / <sub>2</sub>	6	<b>7</b> <sup>1</sup> / <sub>2</sub>	9	10 <sup>1</sup> / <sub>2</sub>		13 <sup>1</sup> /2		16 <sup>1</sup> / <sub>2</sub>		19 <sup>1</sup> / <sub>2</sub>	21	22 <sup>1</sup> / <sub>2</sub>		25 <sup>1</sup> /2	27	28 <sup>1</sup> / <sub>2</sub>	
61* [2]	3	<b>4</b> <sup>1</sup> / <sub>2</sub>	6	<b>7</b> <sup>1</sup> / <sub>2</sub>	9	10 <sup>1</sup> / <sub>2</sub>	12	13 <sup>1</sup> / <sub>2</sub>	15	16 <sup>1</sup> / <sub>2</sub>		19 <sup>1</sup> / <sub>2</sub>	21	22 <sup>1</sup> / <sub>2</sub>		25 <sup>1</sup> /2		28 <sup>1</sup> / <sub>2</sub>	30
18*[1] It is possible that an individual could start to build up continuous service before age 16, but this is likely to be rare, and therefore the table starts from age 18. 61*[2] The same figures should be used when calculating the redundancy payment for a person aged 61 and above.																			
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# **J. Sickness Provisions**

This section sets out the legal and contractual provisions which will apply when you are absent from work due to sickness.

## **1. General Standards**

You must follow the following reporting guidance and keep in contact whilst you are off sick in order to receive sick pay.

# 2. Sick Pay Entitlement

#### A. Contractual Sick Pay

Entitlement to contractual sick pay is based on your length of service: -

Sick Pay Entitlement	Service Required
1 month full pay	Up to 4 months' service
1 month full pay + 2 months ½ pay	During year 1 (after 4 months' service)
2 months full pay + 2 months ½ pay	During year 2
4 months full pay + 4 months ½ pay	During year 3
5 months full pay + 5 months ½ pay	During year 4 & 5
6 months full pay + 6 months ½ pay	After year 5

#### **Temporary Staff**

If you are employed on a temporary basis of 4 months or less you are only entitled to statutory sick pay or incapacity benefit depending on your earnings.

If you are a temporary member of staff and have been employed for a continuous period of more than 4 months you will be entitled to KCC's contractual sick pay benefits detailed above (depending on the length of your contract).

#### **Extending Contractual Sick Pay**

Your sick pay may only be extended in exceptional circumstances. There are no common criteria for considering requests, as it is dependent on your individual circumstances. However, examples include extending pay when an individual has a life-threatening or terminal illness or where there is a clearly, defined return to work date specified by Occupational Health. More details on who can authorise extending sick pay can be found on KNet –see the **Management Authorisation Level** document.

#### **Calculation of Contractual Sick Pay Entitlement**

Your continuous service is taken into account to determine the period of sickness entitlement you will receive (as set out in the table above). Your entitlement will be based on your length of service at the point that your period of sickness commences. For more information on previous local government or related service see Chapter C.

Feb 2020 Page | 51 Your sick pay is calculated on a rolling year, therefore the combined amount of paid sick leave you have taken in the previous 12 months is calculated on the first day of your new absence and deducted from your allowance.

Your sick pay is calculated on a rolling year, therefore the combined amount of paid sick leave you have taken in the previous 12 months is calculated on the first day of your new absence and deducted from your allowance.

State benefits payable by the Department of Social Security (DSS) in accordance with Social Security Acts and Regulations are offset against your contractual sick pay. You have an obligation to declare your entitlement to any of these benefits and any subsequent alteration to the circumstance the entitlement is based on.

Your sick pay continues to be paid for public holidays unless the allowance is exhausted. In this instance, no payment will be made other than Statutory Sick Pay (SSP) if applicable, unless a period of annual leave has been agreed which covers the public holiday.

In determining your normal pay during sick leave, KCC will include:

- Regular overtime payments made to you where your terms of employment provide that you must, each month, work hours in excess of your usual hours (and for which overtime payment is made as a regular addition to salary) and
- Regular payments e.g. acting-up payments, standby duty
- Any enhancements which have formally been agreed via a business case for 'out of hours' working will not be paid during periods of sick leave.

#### Accrual of Annual Leave Entitlement

Your annual leave accrues during sick leave and you may request to take leave during a period of sickness absence. For more information see **Sickness Absence – Employee Guidance/FAQs** on KNet.

## B. Statutory Sick Pay (SSP)

KCC is responsible for paying SSP to you for up to 28 weeks sickness absence, after which period you must claim sickness benefit from the DSS. Payment of SSP is included with your salary and subject to PAYE income tax, National Insurance and pension contributions.

#### **Conditions of SSP**

SSP is paid where you have taken 4 days of sickness in a row (including Saturdays, Sundays, public holidays and rest days). If you have taken less than 4 days sick leave you will not be entitled to SSP.

SSP is payable for qualifying days and for KCC there are 7 qualifying days in a week. This applies to you whether you are full-time or part-time, so you may receive SSP for days when you would not have been required to work.

#### Payment of SSP

Your payslip will detail SSP paid and if you are entitled to contractual sick pay SSP will be offset against this. Where your entitlement to contractual sick pay has reduced to half pay you will receive SSP in addition, providing this does not exceed full pay. July 2015

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#### Non-Payment of SSP

You are not entitled to SSP in the following circumstances:

- if your average weekly earnings over the previous 8 weeks are below the lower weekly earnings limit for National Insurance Contributions
- if you are off sick within 8 weeks or less of a previous SSP claim (or certain other benefits)
- if you have already had 28 weeks SSP in one spell of sickness, or in linked spells, or from a previous employer
- if you are on maternity leave or entitled to receive maternity related payments on the first day of sickness
- if you are in legal custody
- if you are on strike on the first day of absence.

If you are not entitled to SSP HR Business Centre will send you the appropriate forms and it is then your responsibility to pursue any further claim for benefit with the DSS. If you receive further benefits you must give HR Business Centre evidence of this in order for your pay to be adjusted accordingly.

#### C. Grant of Sick Pay to Victims of Crimes of Violence

If you are absent from work due to an injury sustained through violent crime, Occupational Sick Pay and/or SSP will be paid regardless of whether a claim has been made to the Criminal Injuries Compensation Board. Where an award is made to you, you are not required to refund any proportion to KCC.

However, where an award has been made by the Compensation Board, KCC can discount any sick leave you have taken as a result of the injury when calculating the sick pay entitlement.

## **D** Infectious Diseases

An Employee who, under medical advice, is prevented from attending the workplace because of contact with an infectious disease will be entitled to receive normal pay. Any period of absence will not be counted against the sick leave entitlement.

In the event, that the individual falls ill because of the infectious disease then they would be entitled to sick pay and the absence will be counted against the sick leave entitlement.

During a pandemic, the council will follow National Public Health advice.

# 3. Absence and Accidents

## A. Contractual Sick Pay

Contractual sick pay allowance is not payable to you if you are absent from work as a result of sickness or injury sustained either:

- through active pursuit of sport as a profession, or
- if you have intentionally placed yourself at risk.

#### **B.** Absence Related to a Work Injury

You will receive normal sick pay if you injure yourself whilst at work, but this needs to be recorded separately from your normal ill health absence. July 2015

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Further information related to the above can be found within the **Positive Attendance Management Guidance** on KNet.

#### C. Third Party Accidents

If you have had an accident which has caused you to report in sick you are not entitled to receive sick pay if damages are potentially recoverable from a third party. You will be given the opportunity to apply for an advance in lieu of sick pay that will need to be repaid to KCC when damages are received.

Where a refund of the advance is made in full to you, the period of absence will not be recorded. Where the refund is partially made, KCC may at its discretion decide what (if any) period of absence should be recorded.

Recovery of damages must be dealt with in this way to enable you to claim the loan as part of any damages, as they must be repaid to KCC. If you received sick pay equivalent to wages you were paid you would be unable to include loss of wages in a third party claim. Your line manager can authorise an advance in lieu of sick pay.

# 4. Reporting Your Sickness

## A. Sickness Notification

It is your responsibility to notify your manager of your sickness absence from day one of absence. You are also responsible for reporting the first 7 days of your absence via Oracle self-service or a hard copy self-certificate form if you do not have access to self-service.

#### Statement of Fitness for Work (Fit Notes) formerly Medical Certificates

A Fit Note is required if your period of absence lasts 8 days or more, inclusive of rest days and public holidays. Subsequent notes must be submitted to cover absence if it extends beyond the period of the initial certificate.

Exceptionally, KCC may request Fit Notes to cover any period of absence (KCC will meet any costs incurred) and can request that you attend an Occupational Health Assessment.

Fit Notes must be signed by a qualified medical practitioner.

#### B. Withdrawal of Sick Pay

Where you do not observe the conditions of the sick pay scheme or you are guilty of conduct prejudicial to recovery, including during any period of annual leave taken whilst you are sick, disciplinary action may be taken and sick pay withdrawn.

#### C. Dental and Medical Appointments

If you are attending a dental or medical appointment this will not normally be recorded as sick leave, but you will need to get agreement to attend from your line manager beforehand.

#### D. IVF Treatment and Other Elective Procedures

Your sick leave cannot be used for IVF treatment or elective surgery. Where you require time off this should be unpaid, unless you choose to use your annual leave or have agreed flexible working with your line manager to cover this. In the case of sickness following treatment the normal sick leave provisions will apply. Sept 2020

#### E. Short Term, Frequent Absence

If you have been absent for 3 periods or more in a six-month period a formal meeting may be arranged to discuss the matter in more detail.

Your manager may refer you to Occupational Health to establish if there is an underlying health reason for your periods of absence. If no underlying health condition exists you may be issued with a managerial warning.

#### F. Long Term Sickness

If you are absent from work for a continuous period of 4 weeks this is regarded as being long term and will normally result in a referral to Occupational Health to seek further advice

For further information on short term, frequent absence management or long-term sickness management see the **Positive Attendance Management Guidance** and the **Performance & Capability Procedure** on KNet.

## G. III Health & Disability

If you are disabled as defined by the Equality Act 2010, KCC has a legal obligation to consider any reasonable adjustments to enable you to continue working. For further information, see **Reasonable Adjustments – A Guide for Line Managers and Working with Disabled Colleagues – A Guide for Line Managers** on KNet.

One such adjustment could be considering redeployment to a suitable alternative post via KCC's redeployment process. If you are redeployed to a lower graded post, salary protection (or loss of earnings compensation) would apply. For further information on Loss of Earnings see Section I – Redundancy (Appendix 1) of this document or the Salary Protection Guidance Note (Loss of Earnings) on KNet.

## H. III Health - Drugs & Alcohol

Absence relating to drugs or alcohol dependency is normally treated by KCC as an illhealth issue in the first instance, but misconduct, gross misconduct or gross incompetence resulting from the use or abuse of alcohol or drugs will be investigated under KCC's Disciplinary Procedure. For further information, see the **Performance & Capability Procedure and Drug& Alcohol Policy** on KNet.

#### I. Returning To Work

Upon returning to work you must meet with your line manager for a return to work meeting to discuss any problems or issues and your line manager will review your absence record, as necessary.

Further information can be found within the **Positive Attendance Management Guidance** on KNet.

Further information and guidance on sickness absence can be found on KNet:

- Performance & Capability Policy
- Performance & Capability Procedure
- Attendance Management Policy
- Positive Attendance Management Guidance
- Managing Attendance Flowchart
- Sickness Absence Employee FAQ's
- Managing Attendance (sickness absence) Manager FAQs
- Supporting Staff & Managers A Case Management Approach
- Making A Referral to Occupational Health Guidance for Managers
- Reasonable Adjustments A Guide for Line Managers
- Working with Disabled Colleagues A Guide for Line Managers
- Occupational Health Case Management Procedure.
- Salary Protection Guidance Notes (Loss of Earnings)

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# K. Conduct & Performance

This section outlines KCC's policies on Discipline and Performance & Capability. See the **Disciplinary Procedure and Performance & Capability Procedure on KNet** for further guidance on how these processes work in practice.

# 1. General Standards

The Disciplinary Policy applies to matters relating to conduct and behaviour.

The Performance & Capability Policy applies to matters relating to poor performance, ill health or disability.

The intention of both policies is to support individuals to improve their conduct/behaviour, performance or attendance to a satisfactory standard wherever possible.

# 2. Disciplinary Policy

#### A. Purpose

You and your manager have shared responsibility for maintaining acceptable standards of behaviour and conduct at work.

The Disciplinary Policy and Procedure provide a fair and structured means of addressing issues relating to behaviour and conduct at work.

The intention of the policy is to enable the identification of conduct or behaviours that are an issue and to enable these to be improved to a satisfactory standard.

The policy and procedure are reviewed on a regular basis and any changes are made in agreement with our recognised trade unions.

#### **B.** Aims

Through the Disciplinary Policy we aims to:

- ensure consistency and fairness of treatment
- assist you to achieve and maintain required standards of behaviour and conduct
- enable issues to be managed via a swift and effective process
- manage individual issues confidentially, whilst ensuring that there is a transparent process.

## C. Employees' Entitlements

Under the Disciplinary Policy, you are entitled to:

- have the opportunity to give your version of events
- be told if your behaviour or conduct is unsatisfactory
- be accompanied at formal meetings/hearings by a workplace colleague or trade union representative
- not be dismissed for the first incident of misconduct except in cases of gross misconduct
- challenge any formal disciplinary sanction by appeal. April 2019

Under this policy, we expect you to:

- to ensure you maintain appropriate standards of conduct at all times and support the management of such standards
- to co-operate with any action taken in accordance with this policy.

## D. KCC's Standards

- managers may give a management warning as part of day to day line management without recourse to formal disciplinary action
- for lower level misconduct (i.e. issues which could result in a first or second level warning) HR advice and guidance is available to management regarding the application of the disciplinary process
- for cases involving allegations which relate to more serious acts of misconduct (i.e. where the potential disciplinary sanction, if the allegations are substantiated, could be a final warning or above) HR advice should be sought throughout the disciplinary process
- an appropriate investigation and hearing are required before a formal disciplinary sanction can be issued\*
- \* Except in circumstances where, having been provided with a copy of the investigation report, you fully accept the disciplinary case against you and do not wish to contest it at a hearing. You will still retain the right of appeal against the sanction issued
- the decision on whether to proceed with a disciplinary hearing will be taken in consultation with HR and HR will be present at hearing
- the same conduct standards apply to all employees including trade union representatives. Any proposed action against a trade union representative should be raised and discussed in advance with a more senior representative or full time official of the relevant trade union.

## E. Partnership Working

It could be the case that a behaviour or conduct issue impacts on more than one employer. Every effort will be made to agree an approach that reflects best practice across the agencies concerned.

Managers from partner organisations will be expected to implement KCC policies and procedures where they are managing KCC employees with support from KCC management or HR.

#### F. Minor Misconduct

Minor breaches of discipline or misconduct, such as poor time-keeping, may initially result in an informal discussion with your immediate manager. This may result in a managerial warning being issued. Although a managerial warning does not form part of the formal disciplinary procedure, it will be recorded locally by your manager, for example: within your supervision notes. There is no right to be accompanied at such a meeting and no right of appeal against a managerial warning.

It is expected that in most cases an informal discussion will resolve most difficulties. Where you commit a more serious act of misconduct or fails to improve your conduct or behaviour and/or maintain that improvement, the formal steps detailed in KCC's Disciplinary Procedure may be taken. April 2019

## G. Misconduct

What constitutes misconduct will depend on the context. However, some examples of misconduct that may lead to action under KCC's Disciplinary Procedure include, but are not limited to:

- breach of KCC's rules, policies and procedures, including The Kent Code
- breach of Health & Safety rules and obligations
- breach of Data Protection rules and obligations
- refusal or deliberate failure to follow a reasonable management instruction
- unauthorised absence from work
- poor time keeping
- use of abusive language or behaviour
- intentional misrepresentation or inaccuracy, written or verbal, in the course of KCC's business
- failure to maintain up to date professional registration (where required)
- acts of harassment or bullying
- smoking in non-designated areas of KCC's premises as defined in KCC's Smoking and E-Cigarette Policy
- contravention of KCC's ICT Acceptable Use Policy.

## H. Gross Misconduct

Gross misconduct is where the behaviour/conduct is so serious in itself or has such serious consequences that it is fundamental to the contractual relationship between the employee and KCC and therefore may lead to dismissal without notice for a first offence.

Examples of actions that are likely to be treated as gross misconduct include but are not limited to:

- theft
- corrupt practices, fraud or deliberate falsification of records, expense claims, accounts, reports, etc.
- offering or accepting bribes in an attempt to influence the behaviour of third parties
- repeated and/or serious failure to follow KCC's rules, policies, procedures, including The Kent Code
- serious and intentional breach of KCC's statutory provisions
- serious breach of Health & Safety rules and obligations
- serious breach of Data Protection rules and obligations
- serious and unlawful breach of confidence, with the exception of those covered by the Public Information Disclosure Act
- serious or persistent acts of bullying or harassment
- failure to act to prevent, or to incite any form of discrimination
- submission of false references, false information or failure to disclose relevant information in recruitment process that KCC should and could have been made aware of
- disorderly or indecent conduct, fighting at work or threatening physical violence
- working whilst under the influence of illegal drugs or alcohol
- deliberate damage to KCC property, that of other agencies or other employees serious misuse of KCC's Electronic Communications systems

#### I. Suspensions

It may be necessary for you to be suspended from duty for the duration of the investigation. Suspension is not a disciplinary sanction in itself; its purpose is to remove you from the workplace whilst the investigation is undertaken. Further information is available within KCC's Disciplinary Procedure.

#### J. Disciplinary Hearing

All disciplinary hearings are conducted under the **Hearings Procedure**, which can be found on KNet.

## K. Disciplinary Hearing Outcomes

#### No case to answer/management action

If the finding of the hearing is that there is no case to answer, this will be the end of the matter and confirmed in writing you. There may, however, be recommendations for some management action, e.g. additional training, more frequent supervision or alternative support etc. Again, in this instance, the details will be confirmed in writing. Records will be retained in line with KCC's retention of records schedule.

Sanction	Timescale remains in force	Issued by	Right to Appeal
First Level Warning	6 months	Line Manager or more senior manager	Next level of management
Second Level Warning	12 months	Line Manager or more senior manager	Next level of management
Final Warning	18 months	Issued by a senior manager delegated by a Corporate Director*	Corporate Director or Head of Paid Service if issued by Corporate Director
Transfer and/or Downgrading	Remains in force on an ongoing basis	Issued by a senior manager delegated by a Corporate Director*	Appeals should be addressed to Corporate Director of People and Communications. Appeals are heard by Senior Officer Appeals Panel
Dismissal or Summary Dismissal	Dismissal is with notice, summary dismissal without notice	Issued by a senior manager delegated by a Corporate Director*	Appeals should be addressed to Corporate Director People and Communications. Appeals are heard by Senior Officer Appeals Panel

\* or by the Corporate Director themselves

## L. Appealing against sanctions

All employees have a right to appeal against warnings, transfer, downgrading and dismissal (including summary dismissal). An appeal hearing is not intended to repeat the detailed investigation of the previous hearing, but to focus on specific factors which the employee feels have received insufficient consideration, such as:

- an inconsistent, inappropriate or excessively harsh penalty
- extenuating circumstances
- bias of the manager who made the decision
- unfairness in the conduct of the hearing
- procedural failing in the investigation or conduct of the hearing
- new evidence subsequently coming to light.

#### M. Registering an appeal

Appeals must be made in writing, by the employee or their representative, within 10 working days of receipt of confirmation of the warning or dismissal. This must include the reasons for the appeal.

Please see the **Hearings Procedure** on KNet for further information about appeal hearings.

#### **N. Other Procedures**

- a. Certain acts of misconduct or allegations may lead to an employee being investigated under a different procedure such as Child Protection, Adult Protection or a criminal investigation. In these circumstances an investigation under the Disciplinary Procedure may take place simultaneously, unless KCC is otherwise instructed by other agencies.
- b. Any disciplinary hearing held will be independent of the timing or outcome of other procedures.
- c. KCC may still take disciplinary action where the Police do not pursue the matter further following the conclusion of their investigation or where a case is not proved in court. Disciplinary action may be taken relating to criminal charges whether the employee committed a criminal act on or off duty. The decision to pursue a case will not be determined automatically by the outcome of the Police investigation or the timing or judgement of a court. A senior manager delegated by a Corporate Director\*, in consultation with HR, will determine whether the matter should be considered under KCC's Disciplinary Procedure, and notify the Head of Internal Audit as necessary.
- d. In cases of potential theft, fraud, corruption or other financial irregularity a senior manager delegated by a Corporate Director\*, must inform the Head of Internal Audit of the allegations. In accordance with the Anti-Fraud and Corruption Strategy the Head of Internal Audit will decide on the appropriate course of action ensuring that any subsequent investigation is undertaken by appropriately qualified staff, is compliant with KCC policy and relevant investigation legislation, and does not jeopardise any subsequent disciplinary, civil or criminal action.

\* or by the Corporate Director themselves

e. In such cases described above in paragraph (d), an investigation may be conducted by a member of the Internal Audit team - this process may also include investigation

into potential criminal activity in parallel with KCC's internal Disciplinary Procedure. In such cases, interviews may be conducted under caution and the Internal Audit findings may form the basis of the management case presented at a disciplinary hearing. Any decision made will be in line with KCC's Disciplinary Policy.

## **O. Retention of Records**

Warnings that are issued will be placed on the individual's personal file but will be disregarded for disciplinary purposes after the stated period of the warning – providing the individual's conduct improves. Details of the warning may be included in a reference to a potential employer if it is still live when the information is sought. Employees will have access to this record

In the event of further conduct issues arising, lapsed warnings may be referred to should it be necessary to counter an employee's claim that they were unaware of the standards required.

Updated April 2019

# 3. Performance & Capability Policy

## A. Purpose

KCC recognises the shared responsibility between managers and staff for maintaining acceptable standards of performance and attendance at work.

This policy and the Performance and Capability Procedure provides a fair and structured framework for addressing issues relating to performance at work and capability due to health issues which impact on attendance at work. The aim of the Performance & Capability policy is to enable performance and health issues to be identified and to support you to improve those and/or improve or maintain your attendance to a satisfactory level. You may want to read this in conjunction with Chapter J on Sickness Provision.

The Performance and Capability Procedure will not apply to you if you are within your probation period.

#### **B.** Aims

- Ensure consistency and fairness of treatment
- Assist employees to improve, achieve and maintain required standards of performance or capability
- Identify appropriate support for employees to improve performance and attendance
- Ensure service delivery is supported and maintained through high performance and minimal absence
- Enable issues to be managed via a swift and effective process
- Manage individual issues confidentially, whilst ensuring that there is a transparent process.

#### C. Employee Entitlements

Under the Performance & Capability Policy, KCC you are entitled to be:

- Informed of the required standards of performance and attendance
- Made aware if your performance or attendance at work is unsatisfactory
- Given time to improve where appropriate

- Accompanied at all formal meetings by a KCC workplace colleague or trade union representative
- Given the right of appeal against warnings or other formal management action.

#### D. KCC Standards

- HR advice should be sought by managers in advance of any formal action being taken
- The same attendance and performance standards are applied to all employees including trade union representatives. Any proposed action against a trade union representative should be discussed in advance, with a more senior representative or full time official of the relevant trade union. Reasonable adjustments will be made to assist employees considered disabled under the definition set out within equalities legislation.

#### E. Partnership Working

It could be the case that a performance, capability or attendance issue impacts on more than one employer. Every effort will be made to agree an approach that reflects best practice across the agencies concerned.

Managers from partner organisations will be expected to implement KCC policies and procedures where they are managing KCC employees with support from KCC management or KCC HR.

#### F. Performance & Capability Process

For information on how Performance & Capability issues are managed, please see the **Performance & Capability Procedure** on KNet.

#### G. Retention of Records (Lapsed Warnings)

- 1. Warnings that have been issued as part of the Performance & Capability Procedure are held on an individual's personal file for as long as the warning is valid. Details of the warning may be included in a reference to a potential employer if it is still live when the information is sought. Employees will have access to this record.
- 2. At the expiry of the warning period, unless the Performance & Capability Procedure has been re-invoked within this period, all relevant documentation will be removed from the employee's personal file.
- 3. Previous warnings will be disregarded in the future application of the Performance & Capability Procedure but may be referred to should a related conduct issue arise, to counter an employee's claim that they were unaware of the standards required.

## 4. Related policies/procedures

The following policies and procedures outline expected conduct and behaviour and can be found on KNet:

- The Kent Code
- ICT Acceptable Use Policy
- ICT User Standards
- Information Security Policy
- Information Security Incident Protocol

# L. Leaving the Organisation

This chapter covers the areas that might apply to you when you leave KCC. The information within the Retirement section covers those who are members of the Local Government Pension Scheme. Rules for those in the Teachers' Pension Scheme will differ and you should contact the Teachers' Pension Scheme (www.teacherspensions.co.uk) for further information.

Please refer to KNet – 'Moving on' for further guidance on leaving KCC if you are an employee.

Please refer to KNet – 'Ending employment using Manager Self Service: Employment Termination' if you are a manager and you require further guidance because a member of your team is leaving the organisation.

For further information on the Local Government Pension Scheme, please see the Your Pension screen of KNet and the Local Government Pension Scheme website.

## 1. General Standards

You must give contractual notice of your intention to resign (see table below). Where KCC gives you notice either statutory or contractual notice will apply, whichever is the longer.

## 2. Providing Notice of Resignation

#### A. Notice Periods

You should give written contractual notice to your line manager of your intention to leave, which must include your last day of employment with KCC, as agreed with your line manager.

Kent Scheme notice periods:

Grade KR8 and below	1 Month
Grade KR9	2 Months
Grade KR10 and above	3 Months

Where pay points cover two grade bands (e.g. career grades, linked grades) the notice period that applies will relate to the lower grade on the overlap pay points.

Notice periods for the following NJC grades:

Up to Scale 6 and equivalent	1 Month
Senior Officer grades and equivalent	2 Months
Principle Officer grades and equivalent	3 Months

Shorter notice can be mutually agreed with your line manager provided there is no disruption to the delivery of services.

# 3. KCC Serving you Notice

Statutory notice will be given where it exceeds KCC's own contractual notice (unless you are dismissed for gross misconduct under the disciplinary procedure, where no notice is given). Statutory notice requirements are as follows:-

Length of Continuous Service	Notice Period
1 Month but less than 2 years	1 Week
2 Years but less than 12 years	1 Week for each year of continuous employment
12 years of more	Not less than 12 weeks

## 4. Retirement

#### A. Retirement Age

KCC does not have a mandatory retirement age for employees. If you are a member of the Local Government Pension Scheme (LGPS) you will be immediately entitled to pension benefits when you reach state pension age provided you have left your employment. A summary of benefits is shown in appendix 1.

Further details can be found at www.kentpensionfund.co.uk

## **B. Voluntary Early Retirement**

If you have two years or more pensionable service in the LGPS (please note this may include previous service that has been transferred) and you are aged 55+ then you can take early voluntary retirement. Early voluntary retirement enables you to leave and access your pension benefits although these may be reduced to reflect the fact you are accessing them early. Further details are available in the **Retirement for LGPS Members** – **Guidance for Staff** on KNet.

#### C. Flexible Retirement

If you have two years or more pensionable service in the LGPS (please note this may include previous service that has been transferred) and you are over aged 55+, then you can request Flexible Retirement. Flexible retirement gives you the opportunity to access your pension whilst still working, but you must reduce your hours or grade. As you are accessing your pension early your benefits may be subject to a reduction. Further details are available in the **Retirement for LGPS Members – Guidance for staff** on KNet.

## D. Early Retirement – medical grounds

If you have two years or more pensionable service in the LGPS (please note this may include previous service that has been transferred), you may retire early as a result of being permanently unfit to carry out your job and you meet the criteria for ill health retirement (as certified by Occupational Health) you will be entitled to receive immediate payment of pension benefits.

## E. Early Retirement – redundancy grounds

If you have two years or more pensionable service in the LGPS (please note this may include previous service that has been transferred), you are aged 55+ and the statutory definition of redundancy has been met you must take immediate payment of your unreduced pension benefits. Further guidance regarding redundancy criteria can be found in chapter I of the Blue Book.

# 5. Death in Service Provisions

#### A. Outstanding Payments

In the event of a death in service, all salary payments are normally paid to the next of kin (usually the widow, widower, civil partner or co-habiting partner). A delay may occur if it is not clear who the next of kin may be so please ensure you keep your information up to date with the Local Government Pension section and with the HR Business Centre.

#### B. Death Grant

If you are a member of the Local Government Pension Scheme, regardless of the total period of scheme membership, a lump sum death grant would be payable.

If you are a member of the Local Government Pension Scheme and are married, have a registered civil partner or qualifying co-habiting partner, a spouse's/partner's pension will be due. If you are an LGPS member and have an eligible dependent child or children there will also be a child's pension payable.

Further details, including an Expression of Wish for Payment of Death Grant form, are available at www.kentpensionfund.co.uk.

# **Appendix 1**

# **Summary of Pension Benefits**

Grounds	Qualifying Condition	Benefits (subject to qualifying conditions)	Funding
Normal Retirement (i.e. reached normal pension age)	Less than 2 years pensionable service More than 2 years pensionable service	Refund of pension contributions Immediate unreduced pension benefits	LGPS
Voluntary Retirement (i.e. age 55+)	Less than 2 years pensionable service More than 2 years pensionable service	Refund of pension contributions Immediate pension benefits – actuarially reduced (see 85 year rule below)	LGPS
Retirement due to III Health (any age)	Less than 2 years pensionable service More than 2 years pensionable service	Refund of pension contributions Immediate unreduced pension benefits	LGPS
Retirement due to Redundancy (i.e. age 55+)	Less than 2 years pensionable service More than 2 years pensionable service	Refund of pension contributions Immediate unreduced pension benefits	Directorate

85 Year Rule:

From October 2006 the '85-year rule' no longer applies. Members of the Local Government Pension Scheme on 30 September 2006 are covered by transitional protection.